Te Whatu Ora Health New Zealand

Te Aka Whai Ora Māori Health Authority

Shifting the System

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- Mahaki Albert (MC)
- 7 September 2023

Karakia

Kia whakairia te tapu Kia wātea ai te ara Kia turuki whakataha ai Kia turuki whakataha ai Haumi e. Hui e. Tāiki e!

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Te Whatu Ora Health New Zealand

Te Aka Whai Ora Māori Health Authority

Immunisation

All people will be able to access a comprehensive range of support in their local communities to help them stay well

Everyone will have equal access to high quality emergency and specialist care when they need it The health system will reinforce Te Tiriti principles and obligations



5 Health and care workers will be valued and welltrained for the future health system

gital services will

Digital services will provide more people the care they need in their homes and communities

Te Whatu Ora Health New Zealand

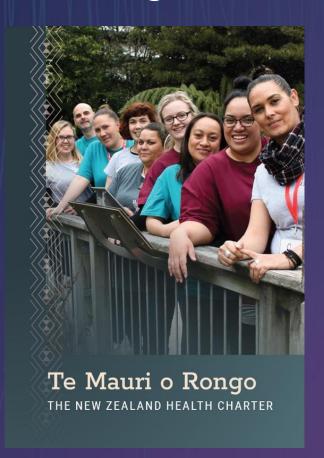
Te Aka Whai Ora Māori Health Authority

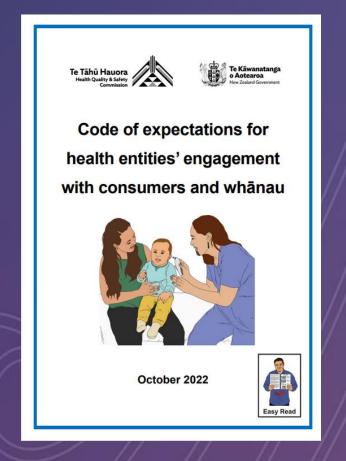
Shift: Valuing our people

Te Mauri o Rongo | NZ Health Charter

Pae Ora (Healthy Futures) Act 2022

Enabling consumer, whanau and worker voice





Te Mauri o Rongo – New Zealand Health Charter Code and Consumer Expectations

Te Mauri o Rongo

The Four Pou (values) Wairuatanga

Rangatiratanga

The Four Pou

Whānaungatanga

Korowai Āhuru/ Korowai Arataki

Shift - Digital Services Enabling More Care Closer to Home

August 2023

My Health Account identity for health consumers and kaimahi

Samuel Wong, Manager – Digital Identity and Access

My Health Account

- Established in August 2021 for COVID-19 response
- 3.5m people created accounts with recognised IDs
- Enables authentication and authorisations to apps
- Is the key to enabling transparency and securely connect to health information
- Enables consent and delegations for when high assurance is achieved
- External workforce can be uniquely verified to access health information

Consent and Delegations



Account 1



Account 2



People you want can see your information: "Authority to act"

Foundations

- Consumers have the ability to access their health information
- Consumers can also give access to trusted parties, such as:
 - Whānau
 - Care teams (using Workforce accounts)
- Identity verification is required for accessing consumer's health information
 - Challenges remain in:
 - Establishing relationship verification between consumers and trusted parties
 - Ensuring equity of access to health information for everyone
- Consumers can delegate to trusted parties to access, including whānau and their care teams (using workforce accounts)
- Consumer health information can accessed by care teams and whānau who have verified their identity.
- However, we need help to establish relationship verification and to address equity of access

Next Steps

71%

Have an account that meets minimum.

6% have high identity confidence



Verified health consumers and providers with proactive consent help create a trusted ecosystem



Identity
advocates will
help enable
address equity
and relationship

For more information please contact: Samuel.wong@health.govt.nz

Shift: More care closer to home

Vaccine preventable diseases, challenges, achievements and opportunities

National Public Health Service

COVID-19 Pandemic Response

COVID-19 Vaccination Rollout

Completed primary course (12 years and older)	90.1%
Total doses administered	12,648,442

This was achieved through...

Nation-wide vaccination events



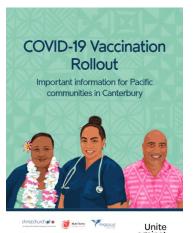
Local outreach initiatives



Legislation



Targeted communications







Immunisation coverage - Impacts of COVID-19

In 2019...

Childhood immunisations coverage at 24 months*

Total coverage	90.8%	↓7.7%
Māori coverage	85.7%	↓16.1%
Pacific coverage	93.1%	↓12.1%
NZ European	92.8%	↓6.6%

^{*}For the three month period ending 30 June 2019

In 2023...

Childhood immunisations coverage at 24 months*

Total coverage	83.1%
Māori coverage	69.6%
Pacific coverage	81%
NZ European	86.2%

^{*}For the three month period ending 30 June 2023

Looking ahead — Our response to the drop in immunisation coverage

In 2024...

We are working towards a goal of 90% immunisation coverage at the milestone age of 24 months across all ethnicities.

How we will achieve this?

Implementing the Immunisation Taskforce recommendations Regional Action Plans

Immunisation Taskforce

'An Immunisation system achieves 95% coverage, on time!'

Ten priority areas

54 recommendations

Expansion of vaccinator workforce

Antenatal immunisations

Proactive outreach immunisation services

Catch-up immunisations

Funding for providers that is long-term and sustainable

Authorisation of childhood vaccinators

Enrolment into health services from birth

Quality and standards for providers delivering immunisations to tamariki in New Zealand

Governance, technical advice and service coverage oversight

Development of new provider and consumer-facing resources for immunisations

4 workstreams for delivery

National Immunisation Plan

Taskforce Priorities

Expansion of vaccinator workforce

Authorisation of childhood vaccinators

Antenatal Immunisation

Enrolment into health services from birth

Proactive outreach immunisation services

Catch-up immunisations

Quality standards for providers delivering immunisation to tamariki in Aotearoa

Governance, technical advice and service coverage oversight

Funding for providers that is long-term and sustainable

Development of new provider and consumer facing resources

Action

Enabling Pharmacy to administer a range funded vaccines

Systematised opportunistic hospital vaccinations

Vaccinating Health Worker stage two

National vaccinator portal

National vaccinator authorisation process

Maternity providers to educate haputanga and offer funded vaccinations

Enhanced Newborn Enrolment System

Data sharing partnerships with all Hauora providers

Aotearoa Immunisation Register and Whaihua (CRM tool)

Equitable outreach system co-design

Te Tiriti informed quality framework

Te Tiriti o Waitangi & Equity led Governance and technical advisory group

Pay-per-dose rates have been increased

Misconception resources and campaign

Outcome

Resilient workforce and immunisation provider options for whanau, increasing immunisation rates



Standardised authorisation process and understanding of the trained workforce size, simplifying the authorisation process

Increased antenatal Immunisation rates and education

Systemised and simplified enrolment process for newborns

Enabled outreach providers to achieve equitable childhood & catch-up immunisation

Safe and quality vaccination experiences for whanau

Clear future direction and accountability for immunisation in Aotearoa

Emphasised importance of immunisation to providers

Dispel immunisation misconceptions and generate front of mind awareness



Regional Action Plans

Although there is some consistency of regional actions across the motu, variances in regional and local barriers, communities and cultures require disparate interventions to achieve equity and the target.

ExampleNorthern Regional Plan

Key Barriers

Access to vaccination services

Newborn enrolment

Low on-time immunisation

Awareness of antenatal immunisation services

Action

Coordinate cross-district activities, where appropriate

Increase pharmacies vaccinating, particularly in communities with low immunisation coverage

Maintain and increase capacity and coordination across the Outreach Services/Providers

Establish outreach workforce in Pacific Providers to support increasing immunisation in the region

Implement Newborn enrolment quality improvement programme

Increase number of Māori babies enrolled with PHO by 3 months

Contact whānau of Māori and Pacific pēpi at 5 weeks to discuss baby's health and options for on-time 6-week vaccinations

Develop channels to message hapūtanga regarding pertussis, Covid and 'flu vaccinations

Outcome

Equitable access to local vaccination services & increased choice of provider and setting for whānau

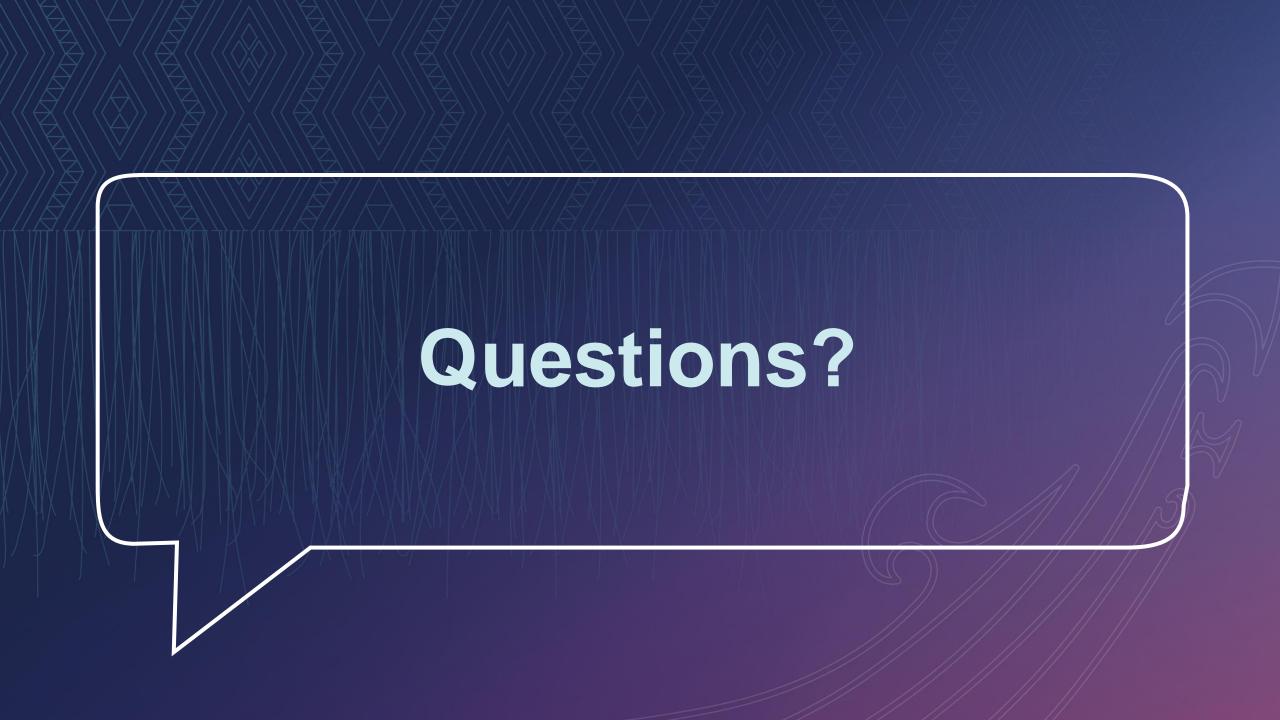


Providers can easily and efficiently locate whānau needing vaccination, reducing exposure time to preventable disease

On time 6-week vaccinations for Māori and Pacific pēpi to stabilise baseline childhood immunisation rates

Increased antenatal immunisation rates

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