

13 December 2023

Ref Number: MHA33765

9(2)(a) Protect  
privacy of  
natural persons

Tēnā koe 9(2)(a)

**Official information request for services in Whanganui owned and operated by Te Aka Whai Ora**

I refer to your official information request dated 5 December 2023 for:

*Information on the services you own and operate in Wanganui.*

I can advise that Te Aka Whai Ora | Māori Health Authority does not own and/or operate any services across Aotearoa | New Zealand, including Whanganui. Te Aka Whai Ora is responsible for partnering with, and funding service providers to be able to continue providing existing services or to begin providing new services.

The information you have requested is not held by Te Aka Whai Ora, and we have no grounds for believing that the information is either held by or connected more closely with the functions of another department or Minister or organisation. As such, Te Aka Whai Ora is refusing your request under sections 18(g)(i) and 18(g)(ii) of the OIA.

To provide you with further context in terms of the information you have requested, please note that information about Māori health providers in Whanganui is publicly available on the Ministry of Health and Te Whatu Ora | Health New Zealand websites, at: [www.health.govt.nz/your-health/services-and-support/health-care-services/maori-health-provider-directory/north-island-maori-health-providers/whanganui-maori-health-providers](http://www.health.govt.nz/your-health/services-and-support/health-care-services/maori-health-provider-directory/north-island-maori-health-providers/whanganui-maori-health-providers), and [www.wdwb.org.nz/our-community/wdwb-maori-health-services/](http://www.wdwb.org.nz/our-community/wdwb-maori-health-services/).

Alternatively, Te Aka Whai Ora website also provides a database of hauora Māori partners in your rohe. You may wish to access this at: [www.teakawhaiora.nz/en-NZ/find-health-services](http://www.teakawhaiora.nz/en-NZ/find-health-services).

Te Aka Whai Ora intends to make the information contained in this letter and any attached documents available to the wider public. We will do this by publishing this letter and attachments on our website. Your personal details will be deleted, and Te Aka Whai Ora will not publish any information that would identify you as the person who requested the information.

If you wish to discuss this decision with us, please feel free to contact Te Aka Whai Ora Ministerial Services ([mhagovernmentservices@health.govt.nz](mailto:mhagovernmentservices@health.govt.nz)).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā



Selah Hart  
Maiaka Hapori | Deputy Chief Executive Public and Population Health  
**Te Aka Whai Ora**