

## Appendix 2: Summary of Initial Planned Care Actions

The table below summarises the actions described in this paper, their goals, implementation timelines, expected impact, and an indication of priority.

All of these actions contribute towards delivery of the recommendations set out in the Reset and Restore Plan.

Reduce Wait List for Treatment (ESPI5)						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected <sup>1</sup> Impact by June 2023	High Priority for 2023/24
A data quality and validation initiative, and ongoing vigilance, delivers accurate, current wait list data for production planning, patient booking and patient communication processes	Minimum of 2,500 patients removed from ESPI5 <sup>2</sup> list - through treatment or patients no longer requiring treatment, or patients part of staged pathway.	2022/23 Confirmed	In progress (October 2022)	30 June 2023	Moderate	Yes
Additional volumes initiative provides additional funding to maximise use of public and private capacity to reduce >365 long waiters by 30 June 2023	800 additional paediatric dental volumes, 3,000 additional hospital-based procedures, 17,000 hospital-based diagnostic procedures	2022/23 Confirmed	In progress (January 2023)	30 June 2023	High	
All patients waiting over 3 years removed from list through provision of treatment or data validation process	No patients waiting over 3 years for treatment	2022/23 Confirmed	April 2023	30 June 2023	High	
All patients waiting over 365 days, excluding waits for Orthopaedic procedures, removed from list through provision of treatment or data validation	No patients, except for the Orthopaedic specialty, waiting over 365 days for treatment	2023/24 Funding yet to be confirmed	1 May 2023	31 December 2023	Low	Yes

<sup>1</sup> Expected impact indicates the likelihood of the project to be completed by June 2023.

<sup>2</sup> Glossary for terms, including ESPI5, attached at the end of the table.

Equity Adjustor for Wait List (ESPI5)						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
An equity adjustor tool is implemented to achieve a nationally consistent treat in right order approach after patients have been clinically prioritised and placed on the wait list. This will address inequity of access due to ethnicity, geographical location or social deprivation	Equity adjustor for wait list implemented for ESPI5 wait list across Northern region	2022/23 Confirmed & 2023/24 Funding yet to be confirmed	In progress (April 2023)	31 August 2023	Low	Yes
	Equity adjustor for wait list implemented nationally		1 September 2023	30 June 2024	Low	Yes
Reduce Wait List for First Specialist Assessment (FSA) (ESPI2)						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
A data quality and validation initiative, and ongoing vigilance to ensure adherence to national data specifications, delivers accurate, current wait list data	Achieve clarity of current FSA wait list and establish a plan to reduce ESPI2 wait list	2022/23 Confirmed	1 May 2023	30 May 2023	Low	
Introduce the same approach to the FSA wait list performance as one applied to treatment wait list e.g., improve hospital efficiency, outsourcing where possible and prioritising longest waiters (focussing on equity).	Improvement plan implemented and a focus on reducing ESPI2 wait list commences	2022/23 Confirmed & 2023/24 Funding yet to be confirmed	1 June 2023	31 December 2023	Moderate	Yes
Complete current musculoskeletal (MSK) service prototype to assess all patients in the target districts waiting > 6	Prototype/Pilot MSK model completed. A minimum of 30% of those assessed in the target	2022/23 Confirmed	In progress (January 2023)	30 June 2023	High (for Orthopaedic list in target districts)	

months for an FSA appointment with an Orthopaedic surgeon and establish the service model to reduce Orthopaedic ESPI2 & ESPI5 wait lists to be implemented in 2023/24	group removed from the ESPI2 wait list  Evaluate the prototype service, establish the new service model and a national implementation plan to commence 1 July 2023	2022/23 Confirmed	1 May 2023	30 June 2023	Low	
Management of Assessment and Treatment Wait Lists						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
National wait list policy developed and implemented nationally	Establish a wait list policy	2022/23 Confirmed	1 May 2023	30 June 2023	Low	
	Consistent application of wait list policy eliminates variation between districts	2023/24 funding yet to be confirmed	1 June 2023	31 March 2024	High	Yes
Create a suite of nationally consistent patient-orientated communication for patients referred for assessment or treatment at all stages of their experience with planned care services, across all locations and specialities. This approach will enable tailoring to local contexts	Initial communication to all adults waiting on ESPI5 list >4 months < 3 years using new model completed, reviewed and action plan for further roll out confirmed. Reduce wait list by 2%	2022/23 Confirmed	In progress (April 2023)	30 June 2023	Moderate	Yes
	Implement multi-channel, tailored communication approach for ESPI2 and ESPI5 wait list	2023/24 funding yet to be confirmed	1 July 2023	30 June 2024	Moderate	Yes

Clinical Prioritisation						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
Identify the approach to achieving national consistency and the first group of specialties to develop nationally consistent clinical access criteria. Apply the approach used to other specialties. Reduce the 'post code lottery' of access to services.	Nationally consistent framework to guide the prioritisation project agreed	2022/23 Confirmed	1 May 2023	30 June 2023	Low	Yes
	National implementation of the criteria, including the use of a prioritisation tool, for the first group of specialties	2022/23 Confirmed	1 May 2023	30 September 2023	Low	Yes
	Second grouping of specialties deliver agreed access criteria and use of a prioritisation tool	2023/24 Funding yet to be confirmed	1 July 2023	30 November 2023	Low	Yes
Align cTT scores nationally for cataract services	Confirm the current scores nationally, identify how many meet the standard of 46	2022/23 Confirmed	1 May 2023	31 May 2023	Low	
	Establish a plan of how to address additional volumes identified and how these will be funded and delivered and over what time frame	2022/23 Confirmed	1 June 2023	30 June 2023	Low	Yes
	Implement plan and monitor progress	2023/24 funding yet to be confirmed	1 July 2023	30 June 2025	Low	Yes

Clinical Pathways and Innovative Service Models						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
Apply new MSK service model to all patients waiting > 6 months on the ESPI2 wait list for an Orthopaedic FSA	The MSK phased implementation plan of the new service model is actioned. This will include more specific volumes and time frames of the outcomes expected	2023/24 funding yet to be confirmed	1 July 2023	31 March 2024	Low	Yes
Prepare to implement the new service model						
Phased implementation of new model commences	The number of patients waiting > 6 months on the ESPI2 list for assessment by an Orthopaedic surgeon is reduced by a minimum of 30%	2023/24 funding yet to be confirmed	1 August 2023	31 December 2023	Low	Yes
	The new model reduces the numbers of people on the ESPI2 Orthopaedic wait list and the time they wait reduces	2023/24 funding yet to be confirmed	1 January 2024	30 June 2024	Low	Yes
	The number of patients on the ESPI5 Orthopaedic wait list is reduced, along with the time patients wait for treatment	2023/24 funding yet to be confirmed	1 January 2024	30 June 2024	Low	Yes
Create a suite of nationally consistent communications for patients at all stages of their experience with planned care services, across all locations and specialities. The process will provide national consistency combined with enabling tailoring	Patients receive communications to keep them updated on their wait list status and likely wait times and to support ongoing data quality and validation processes	2023/24 funding yet to be confirmed	In progress (April 2023)	31 December 2023	Low	Yes

of collateral and processes to local contexts	Improve productivity as volume of patient calls to local services to check on their wait list status are anticipated to reduce in response to more proactive communication					
<b>Theatre Optimisation</b>						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
Complete stocktake of current national physical operating theatre capacity and report	Current status of public theatre capacity known	2022/23 Confirmed	In progress (April 2023)	31 May 2023	Low	
Implementation of new metrics in all regions. In the meantime, there are corresponding actions to increase theatre optimisation at district and regional level.	Agree nationally agreed metrics to measure theatre productivity	2022/23 Confirmed	In progress (April 2023)	31 May 2023	Low	
	National reporting of theatre metrics in place from quarter 3 2023/24.	2023/24 funding yet to be confirmed	1 June 2023	31 December 2023	Low	
<b>Insulate Planned Care from System Pressures</b>						
Action	Goal	Funding	Implementation Commences	Completion Date	Expected Impact by June 2023	High Priority for 2023/24
Anaesthetic Technician Tactical Group established in liaison with the Workforce Taskforce to target recruitment and retention initiatives whilst local training pipeline provides FTE required	Theatre capacity fully utilised	2022/23 Confirmed	In progress (April 2023)	30 June 2024	Low	Yes

**Glossary:**

cTT – visual acuity threshold

ESPI2 - the proportion of patients waiting longer than four months for their first specialist assessment (FSA)

ESPI5 - the proportion of patients given a commitment to treatment but not treated within four months

FSA – first specialist assessment

Proactively Released