

15 May 2023

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**Official Information Act Request HNZ00016418**

Thank you for your Official Information Request dated 15 April, which was transferred to us by Manatū Hauora | Ministry of Health 17 April 2023.

**Please supply data as follows:**

- 1. The number of days (24 hour periods) that bed capacity in the Adult Emergency Department, Auckland City Hospital has exceeded one hundred percent capacity as measured by CHIP (Clinical Health Information Portal) over the period 10/10/2022 to 14/03/2023.**
- 2. The average period of time in which bed capacity in the Adult Emergency Department, Auckland City Hospital remained breached (over one hundred percent) as measured by CHIP over the period 10/10/2022 to 14/03/2023.**

**Response**

The Auckland City Hospital Emergency Department's bed capacity is 62 beds and does not change as a percentage as measured by CHIP, the Clinical Health Information Portal. CHIP does not measure bed capacity.

We have interpreted your request as one seeking occupancy information. In particular, when occupancy has exceeded 100 per cent. To answer the occupancy question we have gathered existing information regarding patients in beds. The reporting we have used takes the number of patients in beds in the emergency department and divides it by the total number of treatment spaces. This includes Ambulatory, Fast Track, Consults, Acutes, Monitored and Resus. It excludes ED short stay spaces, procedure rooms and corridor spaces.

The figures below are based on an hourly census. Each time the census was over 100 per cent it is counted as one hour. We emphasise that occupancy changes continuously and the data provided below is at a point-in-time only.

- 1. *The number of days (24 hour periods) that bed capacity in the Adult Emergency Department, Auckland City Hospital has exceeded one hundred percent capacity as measured by CHIP (Clinical Health Information Portal) over the period 10/10/2022 to 14/03/2023.***

Between 10 October 2022 and 14 March 2023 there were 117 days (24-hour period) when the occupancy at Te Toka Tumai Auckland Adult Emergency Department exceeded 100% at some point during the day, but not necessarily for the entire day.

- 2. *The average period of time in which bed capacity in the Adult Emergency Department, Auckland City Hospital remained breached (over one hundred percent) as measured by CHIP over the period 10/10/2022 to 14/03/2023.***

Between 10 October 2022 and 14 March 2023, for the 117 days with over 100% occupancy, the average occupancy exceeded 100% for 27% of the day, which is approximately 6.4 hours per day.

### **How to get in touch**

If you have any questions, you can contact us at [hnzOIA@health.govt.nz](mailto:hnzOIA@health.govt.nz).

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available on our website.

Nāku iti noa, nā



**Dr Mike Shepherd**

**Interim Lead – Hospital and Specialist Services  
Te Whatu Ora | Te Toka Tumai Auckland**