

REVIEW THE OUTCOMES	9	Review the average/median/90th percentile wait times of each cohort moving forwards	<ul style="list-style-type: none"> ➤ Are the relative wait times moving towards 'ideal' quickly enough? ➤ Have they moved past the 'ideal', inappropriately impacting other patients?
	10	Review the adherence to scoring in the booking priorities	<ul style="list-style-type: none"> ➤ Is the percentage of the bookings being made for the highest scoring patients acceptable? ('acceptable' will vary across services based on several factors including the level of sub-specialisation)
	11	Review and where necessary reset the scores by repeating steps 5-8	<p>If the answer to any of the three questions in steps 9 & 10 suggests a review is necessary:</p> <ul style="list-style-type: none"> ➤ First, determine whether the 'overrides' identified in step 10 are appropriate. If they are not, then the booking team needs to review their processes. ➤ If (1) the overrides are appropriate and identify issues in the scoring parameters, (2) the trends identified in step 9 are not as desired, and/or (3) it has been 6 months since the last review, then repeat steps 5-8

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