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|  | **All District Health Boards** | |
| PACIFIC MENTAL HEALTH-  PACIFIC SENIOR CULTURAL ADVISORY SERVICE (MATUA)  MENTAL HEALTH AND ADDICTION SERVICES  **TIER THREE**  **SERVICE SPECIFICATION** | | |
| **STATUS: These service specifications may be amended to meet local agreement needs.** | | **NON-MANDATORY** |
| **Review History** | | **Date** |
| First Published on NSFL | | January 2010 |
| **Amended:** clarified reporting requirements | | March 2013 |
| **Amended:** added MHP64S purchase unit code, removed standard provider monitoring reporting tables. Minor editing. | | April 2017 |
| Consideration for next Service Specification Review | | Within five years |

**Note:** Contact the Service Specification Programme Manager, Service Commissioning, Ministry of Health to discuss proposed amendments to the service specifications and guidance in developing new or updating and revising existing service specifications.

Nationwide Service Framework Library web site <http://www.nsfl.health.govt.nz/>

**PACIFIC MENTAL HEALTH –**

**PACIFIC senior cultural advisory service (matua)**

**MENTAL HEALTH AND ADDICTION SERVICES**

**TIER THREE SERVICE SPECIFICATION**

**MHP64E, MHP64S**

This tier three service specification for Pacific Senior Cultural Advisory Service (Matua) (the Service) must be used in conjunction with tier one Mental Health and Addiction and tier two Pacific Mental Health and Addiction services, service specifications.

1. **Service Definition**

Matua provide an important link between services and Pacific families demonstrating strong cultural identity and cultural fluency (including language fluency) in one or more Pacific cultures. Matua contribute to mental health and addiction services by:

* assisting to engage and retain Pacific Service Users and families within treatment processes to support recovery
* leading formal occasions within services
* guiding, advising and supporting service development in all matters relating to Pacific values, processes, traditions and protocols, and cultural safety
* developing and supporting the Pacific mental health and addiction workforce, contributing to a supportive environment for practice.

Matua advise on policy and practices concerning:

* cultural protocols and processes
* cultural support for Pacific people and their families
* cultural assessment
* community engagement
* inter-sectoral relationships.

The status of Matua enables advocacy on behalf of Pacific people supporting practices that are appropriate for Pacific people.

1. **Service Objectives**

To provide wisdom and extensive ethno-cultural knowledge along with an understanding of mental health and addiction services to ensure service responsiveness and accountability to Pacific people. The involvement of Matua is important for the achievement of Pacific initiatives.

**3. Service Users**

The Service Users will be Eligible People. The Service has been developed specifically for Pacific people but not exclusively for Pacific people.

**4. Access**

**4.1 Entry Criteria**

The contract holder will negotiate the access criteria with the DHB. The Service should actively be promoted so that the Service Users and providers are aware of this Service and how to access it.

**5. Service Components**

**5.1 Processes**

The processes include but are not limited to the following: engagement; assessment including cultural assessment; cultural guidance and support; review process and discharge.

**5.2 Settings**

The Service may be provided in the community including church, home and hospital based settings.

**5.3 Key Inputs**

Matua, who are qualified for work within context of this Service by their lived experience, of one or more Pacific cultures, and recognised by their community ie, as expressed in the community position that they hold ie Justice of the Peace or Church Minister.

Matua either hold or are working towards a recognised qualification in mental health or addiction studies on the Health and Disability framework.

Key knowledge and skills required are outlined in Seitapu Pacific Mental Health and Addiction Cultural and Clinical Competencies Framework, Polutu-Endemann et al (2007) and Let’s Get Real: Real Skills for Real People Working in Mental Health and Addictions, Ministry of Health (2007).

**5.4. Pacific Health**

The Service must take account of key strategic frameworks, principles and be relevant to Pacific health needs and identified concerns. For regions that have significant Pacific populations, the Service must link service delivery to the improvement of Pacific health outcomes. Overall, the Service activity should contribute to reducing inequalities.

**6. Service Linkages**

Linkages include, but are not limited to the following:

| **Service Provider** | **Nature of Linkage** | **Accountabilities** |
| --- | --- | --- |
| DHB Provider Arm services. | Consultation Advisory | Cultural advice and support regarding cultural responsiveness. |
| Other Pacific Services and their respective Matua. | Relationship networking | Develop collaborative relationships with other Pacific providers and their respective Matua. |

**7.** **Purchase Units and Reporting Requirements**

**7.1** Purchase Unit (PU) Codes are defined in the DHB and Ministry’s Nationwide Service Framework Purchase Unit Data Dictionary. The following codes apply to this Service.

| **PU Code** | **PU Description** | **PU Definition** | **Unit of Measure** |
| --- | --- | --- | --- |
| MHP64E | Pacific senior cultural advisory service (Matua) | Service to provide wisdom and ethno-cultural knowledge along with an understanding of mental health and addiction services to ensure service responsiveness and accountability to Pacific people. The involvement of Matua is essential for the achievement of Pacific initiatives. The status of Matua enables advocacy on behalf of Pacific people supporting practices that are appropriate for Pacific people. The service is provided by cultural staff to all eligible people. | FTE |
| MHP64S | Pacific senior cultural advisory service (matua) | Service to provide wisdom and ethno-cultural knowledge along with an understanding of mental health and addiction services to ensure service responsiveness and accountability to Pacific people. The involvement of Matua is essential for the achievement of Pacific initiatives. The status of Matua enables advocacy on behalf of Pacific people supporting practices that are appropriate for Pacific people. The service is provided by cultural staff to all eligible people. | Service |

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| --- | --- |
| **Unit of Measure** | **Unit of Measure Definition** |
| FTE | Full-time equivalent staff member (clinical or non-clinical) involved in direct delivery of services to consumers. Exclude time that is formally devoted to administrative or management functions e.g. half-time coordination of a community team. |
| Service | Service purchased in a block arrangement uniquely agreed between the parties to the agreement |

**7.2 Reporting**

The Provider must comply with the requirements of national data collections: PRIMHD.

Additional information to be reported and the frequency of collection are specified by the Funder in the Provider Specific Terms and Conditions as agreed with the Service Provider.

The information required by the Funder will be sent to:

Performance Reporting

Sector Operations

Ministry of Health

Private Bag 1942

Dunedin 9054

Email [performance\_reporting@moh.govt.nz](mailto:performance_reporting@moh.govt.nz)

The Performance Monitoring Reporting tables for the Mental Health and Addiction Service Specifications[[1]](#footnote-1) may be used for performance monitoring if specified as agreed with the Funder.

1. Performance Monitoring Reporting cluster tables for Mental Health and Addiction Services are published on the Nationwide Service Framework Library, Mental Health and Addiction Service specifications page, Downloads section www.nsfl.health.govt.nz/service-specifications/current-service-specifications/mental-health-and-addiction-services [↑](#footnote-ref-1)