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|  | **All District Health Boards** | |
| **MENTAL HEALTH OF OLDER PEOPLE SERVICES -**  **ACUTE INPATIENT SERVICE**  **MENTAL HEALTH AND ADDICTION SERVICES**  **TIER THREE**  **SERVICE SPECIFICATION** | | |
| **STATUS: These service specifications may be amended to meet local agreement needs.** | | **NON-MANDATORY** |
| **Review History** | | **Date** |
| First published on NSFL | | June 2010 |
| **Amended:** clarified reporting requirements, completed PU table. Edited for consistency | | March 2013 |
| **Amended:** removed standard provider monitoring reporting tables. Minor editing. | | April 2017 |
| Consideration for next Service Specification Review | | Within five years |

**Note:** Contact the Service Specification Programme Manager, Service Commissioning, Ministry of Health to discuss proposed amendments to the service specifications and guidance in developing new or updating and revising existing service specifications.

Nationwide Service Framework Library web site <http://www.nsfl.health.govt.nz/>

**MENTAL HEALTH OF OLDER PEOPLE SERVICES -**

**ACUTE INPATIENT SERVICE**

**MENTAL HEALTH AND ADDICTION SERVICES**

**TIER THREE SERVICE SPECIFICATION**

**MHO98**

This tier three service specification for the Mental Health of Older People Services - Acute Inpatient Service, (the Service) must be used in conjunction with tier one Mental Health and Addiction Services and tier two Mental Health of Older People service specifications. In addition, it is linked to a range of tier three Mental Health of Older People service specifications.

This service specification defines the Mental Health of Older People Services - Acute Inpatient Service and its objectives in the delivery of the Service.

**1.** **Service Definition**

The Service is an acute specialist mental health inpatient service for older people that includes but is not limited to the following:

* delivery of the Service on a general hospital site preferably in a mental health older people’s setting
* functional integration with other mental health of older people services, geriatric services, and medical services, in forming part of a continuum of services
* recovery-focused intervention, crisis intervention and prevention of the escalation of the Service User’s illness, prevention of disability, and support to maximise quality of life and ageing in place
* management of clients experiencing serious behavioural and psychological symptoms of dementia, that are not able to be clinically managed in a community setting
* delivery of the Service in accordance with a comprehensive system of risk/medical management within which least restrictive evidence-based intervention strategies will be practiced.

1. **Service Objectives**

**2.1 General**

The objective of this Service is to provide a period of close observation and/or intensive investigation, support and/or intervention where this is unable to be safely provided to Service Users within a general ward setting or less acute mental health service.

**2.2 Māori Health**

Refer to the tier one Mental Health and Addiction Services service specification.

**3. Service Users**

Refer to the tier two Mental Health of Older People Services service specification.

**4. Access**

Where direct referral to the service is not possible, eg. afterhours, referral will be via an alternative mental health team. This is typically via the adult community mental health crisis team.

Length of stay in the Service will be based on assessed clinical need and a treatment plan.

**5. Service Components**

**5.1 Processes**

A comprehensive range of hospital-based treatment and therapy options will be available including:

* assessment and behavioural and psychological treatments
* pharmacotherapy and bio-medical investigations and interventions
* dedicated low stimulus environment for these whose symptoms and associated behaviours is a risk to themselves or others
* education on mental and physical health and wellness and building resilience to live well.

**5.2 Settings**

The Service is provided in a mental health specific ward/department within a general hospital based setting.

Where a Service User has medical health needs that require management in a general hospital setting; ongoing mental health assessment and treatment will be managed by the Mental Health of Older People Service or the General Hospital Psychiatric Liaison Service.

**5.3 Facility**

Personal care items will be provided when such items are lacking on admission.

**6. Service Linkages**

Linkages include, but are not limited to the following:

| **Service Provider** | **Nature of Linkage** | **Accountabilities** |
| --- | --- | --- |
| Other providers of Mental Health and Addiction services, general health, gerontology, primary health care services, and aged residential care providers. | Referral, liaison, consultation | Work with other relevant professionals and agencies in the care of the Service User  Support effective transfer of Service Users from one service to another |

**7****. Purchase Units and Reporting Requirements**

Purchase Unit (PU) Codes are defined in the DHB and Ministry’s Nationwide Service Framework Purchase Unit Data Dictionary. The following code applies to this Service.

|  |  |  |  |
| --- | --- | --- | --- |
| **PU Code** | **PU Description** | **PU Definition** | **Unit of Measure** |
| MHO98 | Mental Health of Older People – Acute Inpatient Service | Service to provide a Specialist assessment and intervention in an acute inpatient setting by a multi-disciplinary team for people experiencing acute mental illness and or serious Behavioural Psychological Symptoms of Dementia (BPSD). | Available Bed Day |

|  |  |
| --- | --- |
| **Unit of Measure** | **Unit of Measure Definition** |
| Available Bed Day | Total number of inpatient beds that are available to be occupied during the period multiplied by the number of days they are available during that period. To be counted as available the bed must be resourced, and either empty or occupied by a user of this service. |

**7.2 Reporting**

The Provider must comply with the requirements of national data collections: PRIMHD.

Additional information to be reported and the frequency of collection are specified by the Funder in the Provider Specific Terms and Conditions as agreed with the Service Provider.

The information required by the Funder will be sent to:

Performance Reporting

Sector Operations

Ministry of Health

Private Bag 1942

Dunedin 9054

Email [performance\_reporting@moh.govt.nz](mailto:performance_reporting@moh.govt.nz)

The Performance Monitoring Reporting tables for the Mental Health and Addiction Service Specifications[[1]](#footnote-1) may be used for performance monitoring if specified as agreed with the Funder.

1. Performance Monitoring Reporting cluster tables for Mental Health and Addiction Services are published on the Nationwide Service Framework Library, Mental Health and Addiction Service specifications page, Downloads section www.nsfl.health.govt.nz/service-specifications/current-service-specifications/mental-health-and-addiction-services [↑](#footnote-ref-1)