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|  | **All District Health Boards** | |
| KAUPAPA MĀORI MENTAL HEALTH SERVICES -KAUMĀTUA ROLES  MENTAL HEALTH AND ADDICTION SERVICES  **TIER THREE**  **SERVICE SPECIFICATION** | | |
| **STATUS: These service specifications may be amended to meet local agreement needs.** | | **NON-MANDATORY** |
| **Review History** | | **Date** |
| First Published on NSFL | | January 2010 |
| **Amended:** clarified reporting requirements | | March 2013 |
| **Amended**: added MHK61S purchase unit code, removed standard provider monitoring reporting tables. Minor editing. | | April 2017 |
| Consideration for next Service Specification Review | | Within five years |

**Note:** Contact the Service Specification Programme Manager, Service Commissioning, Ministry of Health to discuss proposed amendments to the service specifications and guidance in developing new or updating and revising existing service specifications.

Nationwide Service Framework Library web site <http://www.nsfl.health.govt.nz/>

**KAUPAPA MĀORI MENTAL HEALTH SERVICES- kaumĀtua roles**

**MENTAL HEALTH AND ADDICTION SERVICES**

**TIER THREE SERVICE SPECIFICATION**

**MHK61E, MHK61S**

This tier three service specification for Kaumātua Roles (the Service) must be used in conjunction with the tier one Mental Health and Addiction Services and tier two Kaupapa Māori Mental Health and Addiction service specifications.

**1. Service Definition**

The involvement of Kaumātua is essential if excellence is to be achieved in any Māori service initiative. Their wisdom, depth of knowledge, experience and guidance will assist services delivery to Māori, tāngata whaiora in their recovery and whānau ora for Māori whānau. Kaumātua are leaders and cultural specialists and will lead, represent and advise on those aspects which relate to Te Ao Māori and Māori culture. They will arrange or facilitate hui and Māori formalities within the mental health and addictions services. Advice and guidance will be given on the use of Te Reo Māori and arrangements will be made to access interpreter services if that is necessary.

The Kaumātua will provide cultural support and guidance to the tāngata whaiora and their whānau including:

* ongoing advice and information in regard to aspects of care such as assessments and treatment options or approaches/activities that reconnect people with whānau, hapū and iwi
* assistance in facilitating further interventions or refer to appropriate roopu/agency/services for tāngata whaiora
* provision of or access to a Māori environment, rongoā Māori, tohunga, Te Reo Māori speakers or other cultural needs in accordance with the needs/requests of tāngata whaiora and whānau
* provision of tikanga Māori that relate to the kawa and kaupapa of the service. This may include pōwhiri, mihimihi, karakia, waiata, hui or poroporoaki.

The Kaumātua will provide advice and support to staff of the mental health and addiction service regarding all things to do with tikangaMāori. They will also facilitate training for staff in tikanga Māori.

The Kaumātua will ensure that protocols are developed and observed with regard to cultural safety in general mental health and addiction services. Their status will enable them to advocate for Māori and challenge practices that are inappropriate for Māori, particularly in relation to tikanga Māori.

They will advise on policy and practices concerning:

* care of the tūpapaku (deceased) and tangihanga (funeral)
* cultural support for Māori clients and whanau
* inter-iwi relationships
* promotion of the concept of the four cornerstones of health
* cultural assessment
* interpretation of good clinical practice from a Māori perspective.

Kaupapa Māori mental health and addiction services who have Kaumātua will develop effective working relationships with other Māori mental health providers, including Addiction Services, and in some cases the positions will be considered to be regional, with the Kaumātua providing services to a specified number of providers. Effective channels of communication and good relationships will be maintained with local iwi, other Māori roopu and with Māori mental health workers of other providers. Workshops will be held with these services to develop protocols and working relationships.

1. **Service Objectives**

**2.1 General**

The objectives of this Service are to improve cultural safety and quality of care for tāngata whaiora of mental health and addiction services, and to assist in the development and enhancement of services for Māori by:

* providing a culturally safe environment for tāngata whaiora, Māori whānau
* providing support, guidance and advice for tāngata whaiora and whānau
* developing the knowledge and skills of Māori staff presently working within the service
* encouraging new Māori staff to work within the service through an active recruitment and training programme
* helping staff including those working in mainstream, to develop appropriate ways of working with Māori
* ensuring Māori involvement in policy making and strategy development for mental health services at all levels
* strengthening liaison between mental health services and local Māori groups.

Mental health and addiction services will work towards developing mechanisms that provide for practical partnership and strong working relationships. This will ensure that the mental health and addiction service is more effective in meeting the needs of Māori.

**2.2 Māori Health**

Refer to tier one Mental Health and Addiction Services service specification.

**3. Service Users**

The Service is specifically developed for Māori but not exclusively to Māori.

**4. Access**

**4.1 Entry Criteria**

Access to these roles will be via the local service that they are affiliated.

**5. Service Components**

**5.1 Processes**

The Service processes include but are not limited to the following: engagement; assessment including cultural assessment; cultural support and advice; review process; and discharge.

**5.2 Settings**

The Service may be provided in community including marae, hospital and home based settings.

**5.3 Key Inputs**

The Kaumātua services will be provided in such a way as to ensure relevant skills and expertise are available to the mental health service. Kaumātua of this service are cultural specialists and leaders and are recognised as spokespersons for their Māori communities, and will either be tāngata whenua or mandated by tāngata whenua.

**6. Service Linkages**

Linkages include, but are not limited to the following:

| **Service Provider** | **Nature of Linkage** | **Accountabilities** |
| --- | --- | --- |
| Other Kaumātua based with other service providers | Collaborative relationships | Kaumātua will work together with both informal and formal relationships and networking, fostering growth and development |
| Manawhenua boards within DHB structures or equivalent Māori group | Relationship  Advisory | Kaumātua will work with boards and governance groups giving guidance on cultural issues and Māori responsiveness |
| DHB operational management at all levels | Advisory | Kaumātua will work with operational management giving guidance on cultural issues and Māori responsiveness. |

**7.** **Purchase Units and Reporting Requirements**

**7.1** Purchase Unit (PU) Codes are defined in the DHB and Ministry’s Nationwide Service Framework Purchase Unit Data Dictionary. The following codes apply to this service.

| **PU Code** | **PU Description** | **PU Definition** | **Unit of Measure** |
| --- | --- | --- | --- |
| MHK61E | Kaumātua roles - Cultural | Service to improve cultural safety and quality of care for tāngata whaiora of mental health and addiction services, and to assist in the development and enhancement of services for Māori. The service is provided by cultural staff. | FTE |
| MHK61S | Kaumātua roles | Service to improve cultural safety and quality of care for tāngata whaiora of mental health and addiction services, and to assist in the development and enhancement of services for Māori. | Service |

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| --- | --- |
| **Unit of Measure** | **Unit of Measure Definition** |
| FTE | Full-time equivalent staff member (clinical or non-clinical) involved in direct delivery of services to consumers. Exclude time that is formally devoted to administrative or management functions e.g. half-time coordination of a community team. |
| Service | Service purchased in a block arrangement uniquely agreed between the parties to the agreement |

**7.2 Reporting**

The Provider must comply with the requirements of national data collections: PRIMHD.

Additional information to be reported and the frequency of collection are specified by the Funder in the Provider Specific Terms and Conditions as agreed with the Service Provider.

The information required by the Funder will be sent to:

Performance Reporting

Sector Operations

Ministry of Health

Private Bag 1942

Dunedin 9054

Email [performance\_reporting@moh.govt.nz](mailto:performance_reporting@moh.govt.nz)

The Performance Monitoring Reporting tables for the Mental Health and Addiction Service Specifications[[1]](#footnote-1) may be used for performance monitoring if specified as agreed with the Funder.

1. Performance Monitoring Reporting cluster tables for Mental Health and Addiction Services are published on the Nationwide Service Framework Library, Mental Health and Addiction Service specifications page, Downloads section www.nsfl.health.govt.nz/service-specifications/current-service-specifications/mental-health-and-addiction-services [↑](#footnote-ref-1)