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|  | **All District Health Boards** | |
| KAUPAPA MĀORI MENTAL HEALTH SERVICES -KAUPAPA MĀORI Consultation, Liaison AND Advisory SERVICE  MENTAL HEALTH AND ADDICTION SERVICES  **TIER THREE**  **SERVICE SPECIFICATION** | | |
| **STATUS: These service specifications may be amended to meet local agreement needs.** | | **NON-MANDATORY** |
| **Review History** | | **Date** |
| First Published on NSFL | | January 2010 |
| **Amended**: clarified reporting requirements | | March 2013 |
| **Amended**: added MHK62S purchase unit code, removed standard provider monitoring reporting tables. Minor editing. | | April 2017 |
| Consideration for next Service Specification Review | | Within five years |

**Note:** Contact the Service Specification Programme Manager, Service Commissioning, Ministry of Health to discuss proposed amendments to the service specifications and guidance in developing new or updating and revising existing service specifications.

Nationwide Service Framework Library web site <http://www.nsfl.health.govt.nz/>

**KAUPAPA MĀORI MENTAL HEALTH SERVICES-**

**KAUPAPA mĀORI Consultation, Liaison and Advisory Service**

**MENTAL HEALTH AND ADDICTION SERVICES**

**TIER THREE SERVICE SPECIFICATION**

**MHK62C, MHK62D, MHK62E, MHK62S**

This tier three service specification for Kaupapa Māori Consultation, Liaison and Advisory Service (the Service) must be used in conjunction with tier one Mental Health and Addiction Services and tier two Kaupapa Māori Mental Health and Addiction, service specifications.

**1. Service Definition**

The Service will include:

* provision of specialist Māori consultation and liaison services to non-Māori mainstream services to ensure the appropriate engagement, assessment and treatment of Māori tangata whaiora in such services
* attendance at service network meetings to ensure current knowledge of social services is maintained along with wider hui activities and activities which support the worker and their service to maintain links with iwi and local Māori community groups
* the availability of ongoing advice and information in regard to aspects of care for tāngata whaiora and their whānau, such as assessments, treatment options or approaches/activities that reconnect people with whānau, hapū and iwi
* assistance in facilitating further interventions or referrals to appropriate roopu/agency/services for tāngata whaiora
* provision of or access to Kaumātua, a Māori environment, rongoā Māori, tohunga, te reo Māori speakers or other cultural needs in accordance with the needs/requests of tāngata whaiora and whānau
* provision of tikanga Māori that relate to the kawa and kaupapa of the service. This may include pōwhiri, mihimihi, karakia, waiata, hui or poroporoaki
* provision of clinical and cultural education to whānau, other Māori health services regarding mental illness/wellness and treatment including psycho-pharmacology, rongoā/traditional medicine, wairuatanga/spirituality.

1. **Service Objectives**

**2.1 General**

To provide liaison and specialist Māori advice and information to other services, teams (which retain responsibility for care) in regard to care for specific tāngata whaiora who are in their service or in relation to the more general circumstances of care for groups of eligible tāngata whaiora, for whom specialist advice is thought to be required.

The person in this role would also assist with the development and monitoring of pathways and processes to increase access from non Māori services into Māori services and /or to increase access for tāngata whaiora and whānau in Māori services to a range of other services provided by other organisations.

* 1. **Māori Health**

Refer to tier two Kaupapa Māori Mental Health Services and tier one Mental Health and Addiction Services service specifications.

**3. Service Users**

The Service Users will be Eligible People. The Service is specifically developed for Māori but not exclusive to Māori.

**4. Access**

**4.1 Entry Criteria**

Access may be by self-referral from tāngata whaiora or his/her whānau directly, referral from primary and secondary health services, Māori health providers, and community members.

**5. Service Components**

**5.1 Processes**

The processes include but are not limited to the following: engagement; assessment including cultural assessment; diagnosis; treatment; rehabilitation; case management; consultation, liaison; support; review process and discharge.

**5.2 Settings**

The Service may be provided in community including marae, hospital and home based settings.

**5.3 Key Inputs**

Services will be provided by specialist Māori staff / kaiawhina, including those with professional and/or cultural qualifications and in accordance with the needs of the tāngata whaiora and their whānau.

**6. Service Linkages**

Linkages include, but are not limited to the following:

| **Service Provider** | **Nature of Linkage** | **Accountabilities** |
| --- | --- | --- |
| DHB operational management in Provider Arm and Funding and Planning Arm | Advisory | Work with operational clinical and management staff giving guidance on cultural issues and Māori responsiveness. |
| Health and social agencies | Advisory | Provide advice on access to services. |

**7.** **Purchase Units and Reporting Requirements**

**7.1** Purchase Unit (PU) Codes are defined in the DHB and Ministry’s Nationwide Service Framework Purchase Unit Data Dictionary. The following codes apply to this Service.

| **PU Code** | **PU Description** | **PU Definition** | **Unit of Measure** |
| --- | --- | --- | --- |
| MHK62C | Kaupapa Māori consultation, liaison & advisory service - Nurses & allied health | Service providing liaison and specialist Māori advice and information to other services, teams (which retain responsibility for care) in regard to care for specific tāngata whaiora who are in their service or in relation to the more general circumstances of care for groups of eligible tāngata whaiora, for whom specialist advice is thought to be required. The service is provided by nurses and/or allied health staff. | FTE |
| MHK62D | Kaupapa Māori consultation, liaison & advisory service - Non clinical | Service providing liaison and specialist Māori advice and information to other services, teams (which retain responsibility for care) in regard to care for specific tāngata whaiora who are in their service or in relation to the more general circumstances of care for groups of eligible tāngata whaiora, for whom specialist advice is thought to be required. The service is provided by non-clinical staff. | FTE |
| MHK62E | Kaupapa Māori consultation, liaison & advisory service - Cultural | Service providing liaison and specialist Māori advice and information to other services, teams (which retain responsibility for care) in regard to care for specific tāngata whaiora who are in their service or in relation to the more general circumstances of care for groups of eligible tāngata whaiora, for whom specialist advice is thought to be required. The service is provided by cultural staff. | FTE |
| MHK62S | Kaupapa Māori consultation, liaison & advisory service | Service providing liaison and specialist Māori advice and information to other services, teams (which retain responsibility for care) in regard to care for specific tāngata whaiora who are in their service or in relation to the more general circumstances of care for groups of eligible tāngata whaiora, for whom specialist advice is thought to be required. | Service |

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| **Unit of Measure** | **Unit of Measure Definition** |
| FTE | Full-time equivalent staff member (clinical or non-clinical) involved in direct delivery of services to consumers. Exclude time that is formally devoted to administrative or management functions e.g. half-time coordination of a community team. |
| Service | Service purchased in a block arrangement uniquely agreed between the parties to the agreement |

**7.2 Reporting**

The Provider must comply with the requirements of national data collections: PRIMHD.

Additional information to be reported and the frequency of collection are specified by the Funder in the Provider Specific Terms and Conditions as agreed with the Service Provider.

The information required by the Funder will be sent to:

Performance Reporting

Sector Operations

Ministry of Health

Private Bag 1942

Dunedin 9054

Email [performance\_reporting@moh.govt.nz](mailto:performance_reporting@moh.govt.nz)

The Performance Monitoring Reporting tables for the Mental Health and Addiction Service Specifications[[1]](#footnote-1) may be used for performance monitoring if specified as agreed with the Funder.

1. Performance Monitoring Reporting cluster tables for Mental Health and Addiction Services are published on the Nationwide Service Framework Library, Mental Health and Addiction Service specifications page, Downloads section www.nsfl.health.govt.nz/service-specifications/current-service-specifications/mental-health-and-addiction-services [↑](#footnote-ref-1)