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|  | **All District Health Boards** | |
| KAUPAPA MĀORI MENTAL HEALTH SERVICES -KAUPAPA MĀORI COMMUNITY BASED CLINICAL  AND SUPPORT SERVICE  MENTAL HEALTH AND ADDICTION SERVICES  **TIER THREE**  **SERVICE SPECIFICATION** | | |
| **STATUS: These service specifications may be amended to meet local agreement needs.** | | **NON-MANDATORY** |
| **Review History** | | **Date** |
| First Published on NSFL | | January 2010 |
| **Amended:** clarified reporting requirements | | March 2013 |
| **Amended:** added MHK59S purchase unit code, removed standard provider monitoring reporting tables. Minor editing. | | April 2017 |
| Consideration for next Service Specification Review | | Within five years |

**Note:** Contact the Service Specification Programme Manager, Service Commissioning, Ministry of Health to discuss proposed amendments to the service specifications and guidance in developing new or updating and revising existing service specifications.

Nationwide Service Framework Library web site <http://www.nsfl.health.govt.nz/>

**KAUPAPA MĀORI MENTAL HEALTH SERVICES-**

**KAUPAPA MĀORI COMMUNITY BASED CLINICAL AND SUPPORT SERVICE-**

**MENTAL HEALTH AND ADDICTION SERVICES**

**TIER THREE SERVICE SPECIFICATION**

**MHK59A, MHK59B, MHK59C, MHK59D, MHK59E, MHK59S**

This tier three service specification for Kaupapa Māori Community Based Clinical and Support Service (the Service) must be used in conjunction with tier one Mental Health and Addiction Services, and tier two Kaupapa Māori Mental Health and Addiction service specifications.

**1. Service Definition**

The Services will be fully integrated with other Mental Health and Addiction Services and include but will not be limited to:

* community support care that involves the use of community based supports to prevent the need for more restrictive levels of care and maximises wellness
* approaches that maximise the strengths of tāngata whaiora, their whānau, other natural supports and their community
* Māori specific cultural services working in partnership with other mental health and addiction providers also working with the tāngata whaiora and whānau
* comprehensive assessment and identification of key needs, and planning
* tāngata whaiora specific intervention, treatment and support
* holistic response to co-morbidities
* service co-ordination, and accessing of appropriate services
* monitoring and evaluating progress
* information and advice
* tāngata whaiora and whānau education, support and advocacy.

1. **Service Objectives**

**2.1 General**

To provide a recovery oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The Service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau.

Care planning should be jointly agreed and implemented in a co-ordinated manner by all parties involved.

The care plan will identify the relative roles of the clinical and non-clinical staff, and other relevant professionals, including matters in relation to:

* crisis responsiveness
* risk identification and management
* medication management
* managed withdrawal
* psychological and other interventions
* support interventions
* on call
* after hours support.

The care plan will set out specific plans and goals. All plans will be reviewed three monthly with a formal in-depth review to occur at least six monthly.

* 1. **Māori Health**

Refer to tier two Kaupapa Māori Mental Health Services and tier one Mental Health and Addiction Services service specifications

**3. Service User**

The Service is specifically developed for Māori but not exclusive to Māori.

**4. Access**

**4.1 Entry Criteria**

Access may be from any source, including by self-referral, people directly referring, or upon referral from primary and secondary health services, family, carers, and community members.

**5. Service Components**

**5.1 Processes**

The processes include but are not limited to the following: engagement; assessment including cultural assessment; diagnosis; treatment; rehabilitation; case management; consultation, liaison; support; review process and discharge.

**5.2 Settings**

The Service may be provided in community including marae, home and hospital based settings.

**5.3 Key Inputs**

A multi-disciplinary team of people with skills and experience in mental health and or addiction intervention, treatment and support, made up of:

* health professionals regulated by the Health Professionals Competency Act 2003
* people regulated by a health or social service professional body
* people who interact with Service Users and who are not subjected to regulatory requirements under legislation or by any other means.

The workforce will be predominantly Māori with understanding and lived experience of the Māori culture.

**6. Service Linkages**

Linkages include, but are not limited to the following:

| **Service Provider** | **Nature of Linkage** | **Accountabilities** |
| --- | --- | --- |
| DHB Specialist services | Internal referral and liaison | Working closely together to improve responsiveness to Māori. |
| Primary Health Care Services | Referral, consultation and liaison | Work closely with primary care providers to communicate referral pathways and improve access to services for Māori. |
| Health and Social agencies | Collaboration | Work with other agencies to support a holistic service response to the needs of Māori. |

**7.** **Purchase Units and Reporting Requirements**

**7.1** Purchase Unit (PU) Codes are defined in the DHB and Ministry’s Nationwide Service Framework Purchase Unit Data Dictionary. The following codes apply to this Service.

| **PU Code** | **PU Description** | **PU Definition** | **Unit of Measure** |
| --- | --- | --- | --- |
| MHK59 | Kaupapa Māori community clinical support service - Senior medical | Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by senior medical staff. | FTE |
| MHK59B | Kaupapa Māori community clinical support service - Junior medical | Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by junior medical staff. | FTE |
| MHK59C | Kaupapa Māori community clinical support service - Nurses & allied health | Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by nurses and/or allied health. | FTE |
| MHK59D | Kaupapa Māori community clinical support service - Non-clinical | Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by non-clinical staff. | FTE |
| MHK59E | Kaupapa Māori community clinical support service - Cultural | Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by cultural staff. | FTE |
| MHK59S | Kaupapa Māori community clinical support service | Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. | Service |

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| **Unit of Measure** | **Unit of Measure Definition** |
| FTE | Full-time equivalent staff member (clinical or non-clinical) involved in direct delivery of services to consumers. Exclude time that is formally devoted to administrative or management functions e.g. half-time coordination of a community team. |
| Service | Service purchased in a block arrangement uniquely agreed between the parties to the agreement |

**7.2 Reporting**

The Provider must comply with the requirements of national data collections: PRIMHD.

Additional information to be reported and the frequency of collection are specified by the Funder in the Provider Specific Terms and Conditions as agreed with the Service Provider.

The information required by the Funder will be sent to:

Performance Reporting

Sector Operations

Ministry of Health

Private Bag 1942

Dunedin 9054

Email [performance\_reporting@moh.govt.nz](mailto:performance_reporting@moh.govt.nz)

The Performance Monitoring Reporting tables for the Mental Health and Addiction Service Specifications[[1]](#footnote-1) may be used for performance monitoring if specified as agreed with the Funder.

1. Performance Monitoring Reporting cluster tables for Mental Health and Addiction Services are published on the Nationwide Service Framework Library, Mental Health and Addiction Service specifications page, Downloads section www.nsfl.health.govt.nz/service-specifications/current-service-specifications/mental-health-and-addiction-services [↑](#footnote-ref-1)