

HIRA PRODUCT DELIVERY

Improved access and choice to health information

THE HIRA PRODUCT

Information as a Service
Comprehensive health information as a trusted, personalised, user-centric service for all New Zealanders

Trusted Personalised Co-created User-centric All New Zealanders

HIRA WILL DELIVER

A personal health record - an app/website allowing healthcare consumers/whānau to see their health information in one place and update some of it.

A platform allowing healthcare providers to access and update patient data held in different databases.

A secure, carefully controlled digital ecosystem enabling vendors to build apps for healthcare consumers, whānau and providers, to help people manage their own health.

DATA AND CHANNELS PRODUCTS

Hira health information products, accessed via the channels, that are supported by identity, authorisation and access management services.

Health Consumer and Whānau Channels

Health Workforce, Provider and Sector Channels

Innovator and Vendor Channels

Personal health record, electronic health record, digital solutions and the developer portal

Identity/ Access/ Profile Managemnt	Consent Managemnt and Delegation	Demogrphc Services	Consumer Patient Summary	Workforce Identity	Clinical Patient Summary	Medicines Services	Entitlemnts (CSC)	Imms Services	Labs Services	Primary Care (GP) Data Services	First Responder Services (MedicAlert)	Event Notification Service	Terminology Service
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FOUNDATION PRODUCTS

Foundational capabilities that will provide a gateway to data, with guardrails applied, enabling safe and secure sharing of health information across the sector, from multiple trusted data sources ensuring consumers can control who can access their information.

Interoperability (Connector Platform)

Connector Plane
Core Cloud Platform
Integration Platform
Observability Platform
Data Services Platform
Event Notification Service
IdAM Connector Platform
Security Uplift

Operational Services

Operational Support Model
CRM (Customer Interactions & Lifecycle Management)
Service Management
Transition Operations Assessment & Readiness

Identity Access Management

API Authentication & Authorisation
Consumer Consent Management and Delegation Platform
Workforce Identity

Foundation Guardrails

Clinical Governance Framework
Information Governance Framework
Commercial Framework
Digital Framework
Operating Model and Service Framework

Benefit Contribution

Prioritisation