National Immunisation Register (NIR) 2011

Provider Browser Manual



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Contents

Provider Browser Manual	4
a. Getting Started	11
b. NIR Screens	19
c. Status Query Search	53
d. NIR Reports	61



Provider Browser Manual

The National Immunisation Register (NIR) system aims to improve the delivery of immunisation services by providing an accurate record of an individual's immunisation history across the primary, community and secondary health sector. NIR is comprised of customised Concerto™ Workflow Engine (cWorkflow Engine) software and the Rhapsody™ Message Interface Manager and is capable of managing a wide variety of programmes.

Concerto

NIR is a computer application written to work with Concerto[™] Medical Applications Portal (Concerto MAP), a product of Orion Health. Orion Health is a New Zealand based company whose products are widely used in the health community.

Concerto and NIR run inside *Microsoft® Internet Explorer*. Many of the keys and shortcuts familiar to users of the Internet can also be used with NIR; e.g.

- single clicking a link or icon to switch between application screens
- pressing the Tab key to move to the next field in a form (or Shift-Tab to move back through the form)
- pressing F11 to expand NIR to full screen (press F11 a second time to restore the screen to its default view)
- pressing **F5** to refresh the information on the screen
- using Alt+F4 to close the NIR application

Audience

The audience for this document are the **Provider Browser** users of NIR. A provider browser is any health provider who accesses the NIR system to manage the medical records of individuals with whom they are associated. Provider browsers are usually GPs who do not have a Practice Management System (PMS) configured to fulfil this function.

Once a provider browser has located the medical record of one of their individuals, he or she can:

- Update demographic and other information for associated individuals
- Record an immunisation
- Track overdue immunisations/task updates by viewing an individual's full task list (or by fax if they
 are registered with a fax number)
- Change the enrolment status of the individual in any programme
- Refer a hard-to-reach individual to Outreach Services

Provider browsers are automatically notified when one of 'their' individuals receives an immunisation from another provider. They are also able to create an association with new or visiting individuals, following which they can record the details of any immunisations they may give to that individual.



Manual Conventions NIR-Specific Icons

Icon	Description
	Patient Details - opens the Individual Details screen, where the individual's contact, name and ethnicity details, along with caregiver information if appropriate, can be viewed and/or edited
n de	Medical Details - opens the individual's Medical Details screen, where the individual's enrolled programmes, nominated providers and enrolment status can be viewed
9	Full Task - opens the individual's Full Task List , which shows the individual's scheduled, completed and historical tasks
3	Current Task - opens the individual's Current Task List, which shows the individual's currently due and overdue tasks
3	Activity Summary - opens the individual's Activity Summary , displaying his or her immunisation history in a table
0	Individual Search - locate the medical record of an individual in your DHB
	Provider Search - locate the record of one or more providers associated with your DHB
O	Status Query - search for an individual's immunisation history

Standard Concerto Icons

Icon	Description
9	Search - opens a search dialog from which specific information can be located and selected
•	Add - click to add specified information to a record
②	Delete - click to delete the data associated with this icon
•	Select - selects the associated item so that additional information can be viewed or added
	Contract - click to hide the content of an expandable item
+	Expand - click to display the content of an item
∄ ⇔	Auto-hide - hides the Concerto menu bar, which is normally displayed on the left side of the screen



	Auto-hide - re-displays a 'hidden' Concerto menu bar
<u> </u>	Concurrency - identifies when another vaccine has been given at the same time as a MeNZB vaccination
≜ AEFISA	AEFI - identifies the presence of an Adverse Effect Following Immunisation
1	Document - indicates the presence of further information relating to the associated event
	Calendar - click to display a calendar

Buttons

Button	Description
Save	Saves all entered and changed information
Save&Close	Returns to the previous screen and save any changes you have made
Print	Prints the current screen information. This button may be labelled Printable , in which case the screen is changed to a more suitable format prior to printing
Add	Adds the entered details to the NIR
Search	Initiates a search based on the criteria you have entered
Cancel	Cancels the current action
Reset	Clears the screen and resets all content to their default values
Show	Refreshes and updates screen content
*	Displays the next results screen
«	Displays the previous results screen
Printable	View the current screen content formatted for printing
History	View a list of past changes to an individual's details
Submit	Saves all information, closes the current screen and reopens the originating screen



The NIR System

The National Immunisation Register will benefit individuals by facilitating the delivery of immunisation services while providing an accurate record of that individual's immunisation history.

The Register will provide national and district level information on immunisation coverage rates and will assist in achieving New Zealand's immunisation coverage targets. This will improve individual and community-wide health through the control or elimination of vaccine-preventable diseases.

Benefits

NIR has been designed to function primarily by integrating with existing Practice Management Systems (PMS) to capture and present data about individuals. Using a web interface to provide access to this data offers the following advantages:

- the screens have a clean and uncluttered appearance and can be regularly refreshed with up-to-date information on an individual's position within NIR
- everything that can be done in the PMS can be duplicated with the web interface by viewing, editing and otherwise managing individual data
- the screens have a consistent and familiar appearance to most users who have already used a web browser to access the Internet
- additional functionality over and above that offered by the PMS is available, such as the ability to communicate electronically with a wide range of health care providers

The health care provider benefits from using NIR in a number of ways:

- recall lists are shorter, because if an individual sees a different provider for a scheduled visit, they will
 not appear on the recall list
- treatments are safer and more accurate, because if an unfamiliar individual comes to a provider, the
 provider can check their status on the database rather than relying on information provided by the
 caregiver
- where individuals have missed treatments, they can be identified using their nominated GPs and Well Child providers
- the overall provider-individual relationship is improved and cemented

How it Works

In many cases, GPs will not use NIR directly. Their role will be to send and receive messages using their own PMS, which will manage the communication with the NIR system. GPs are able to obtain individual information from NIR using browser access, Status Query messaging, or by contacting the NIR administrator by telephone or fax.

The following information flow diagrams illustrate the way NIR works in a number of situations.

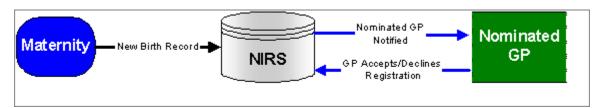


Registration of a New Individual

The main aim of NIR is to maintain a record of the care of all individuals to improve their standard of health and to minimise the risk of an epidemic. Ensuring that newborns are entered into the system is the most efficient way of capturing the required information.

When an individual is born, the individual's parent/guardian(s) are informed that the individual will be registered on the NIR (an individual's parent or guardian has the right to opt the individual off the NIR database at any stage; refer to the *NIR 5.0 Privacy Policy* for details). As part of this registration, parent/guardians have the option to nominate an immunisation provider for the individual.

As well as parent/guardian and nominated provider information, other providers associated with the individual can be identified in NIR. This can include other GPs, Well Child Providers (WCP) and Lead Maternity Carers (LMC). When these details are entered into NIR, the nominated provider is informed they have been chosen by the individual's parent/guardian(s).



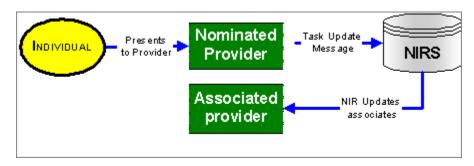
Nominated Provider Notification

In the information flow diagram above, the new individual is registered into NIR with all the necessary information and the nominated provider is notified. The provider responds by *Accepting* or *Declining* the registration.

Where the nominated GP declines the nomination, the individual's DHB administrator is notified by NIR. He or she must then contact the individual's parent/guardian(s) to identify an alternative nominated provider.

When an Individual's Immunisation Becomes Due

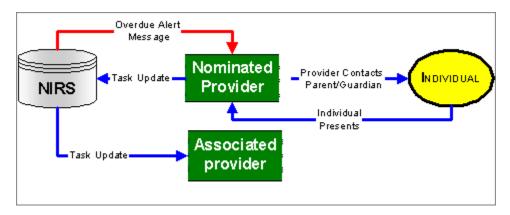
GPs are responsible for maintaining their own records of an individual's immunisations using their PMS.



Task Update Messaging



When a task becomes due, the individual's parent/guardian(s) are contacted by the nominated provider to arrange an appointment. Once the individual has presented for the task, the results are sent to NIR (for the purposes of NIR, the result is simply that the task has/has not been carried out). NIR then sends a task update message to other providers associated with the individual (providers can elect to stop receiving messages if they do not consider them to be relevant).



Overdue Messaging

When a task becomes *overdue* (exceeds task overdue alert period), NIR generates an overdue message and sends it to the provider. The individual's nominated provider (using their follow-up procedures) contacts the individual's parent/guardian(s) to arrange an appointment. Once the individual has presented for the task, the results are sent to NIR, which in turn updates associated providers.



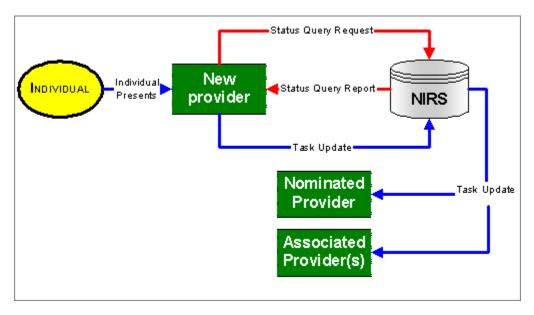
NIR will only generate reminders when a task becomes overdue *and* where the provider has elected to receive overdue notifications.



Individual Presents to a Different GP

Another issue with the traditional record keeping system was that there was no way for a health care provider to know if one of their individuals had received treatment from another provider. This meant that the nominated provider could spend considerable time chasing up on individuals who had in fact already received treatment. A second problem was that if an individual presented to a provider other than their nominated provider, the provider was unable to accurately gauge the individual's status, which could result in the individual receiving the wrong immunisation or treatment.

Because NIR provides a centralised repository for this information, these issues are eliminated.



Status Query and Update

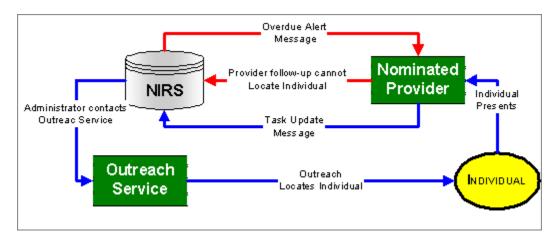
When an individual presents to a new provider, the provider contacts NIR to obtain the individual's status. This is achieved using a Status Query, either through messaging or the web browser. When the individual's status is returned, the GP can process required tasks with confidence that they have not already been completed.

Completed task details are sent to NIR and to all providers who have opted to receive notification when such tasks have been completed by another provider. The new provider is considered an associated provider for the individual from this point on, but he or she can elect to stop receiving update messages if they do not consider them to be relevant.



Individuals Not Fully Vaccinated

In the past, it has proved difficult to identify individuals without a medical record and who were, as a result, missing out on their health care benefits. Now that most individuals are registered on NIR from birth, a process exists by which these individuals can be identified and located, minimising the chance that they will not be seen by health care providers.



Referral to Outreach

When a task becomes due and none of the individual's providers can locate the individual, the DHB administrator for that individual is notified. He or she can then engage an Outreach Services provider to locate the individual and complete any outstanding tasks. The administrator can record and update the process within NIR. The result is that either the individual is located and their record is updated with their completed vaccinations or that NIR obtains a reason for the loss of contact, such as relocation or the death of the individual.

Programmes

Individuals can be registered on a range of Immunisation programmes, including Childhood Immunisation, Meningococcal B, HepB and BCG. Each programme includes the following features:

- Rules which govern when a task is to be scheduled. Task scheduling rules take into account the
 individual's age and the dates when earlier tasks were completed
- Data Items which capture information recorded at the time a task is completed. Data items include
 the expiry date and batch number of a vaccine, the body site where the vaccine was administered
 and the name of the vaccinator who administered it



a. Getting Started

NIR Login

The first step in working with the National Immunisation Register (NIR) System is to log in to Concerto. This is achieved by clicking the link on your desktop or entering the web address provided by your administrator.

This action displays the NIR Login page. Enter your User ID and Password, remembering that the latter is case-sensitive. Click the **Login** button to proceed.



NIR Login Screen



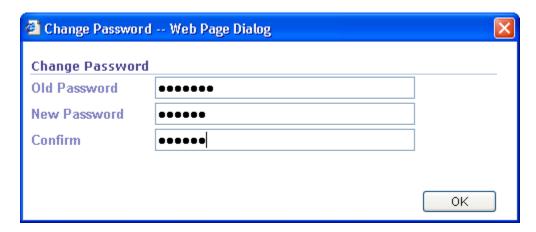
First Time Login

For your first NIR login, the system administrator will have given you a username/password combination. The password will be valid once only; after logging in you will be asked to change it to one of your own choosing.



Change Password Alert

Clicking the **OK** button opens a screen in which you must enter the new password - twice, to ensure no mistake is made.



Change Password Dialog



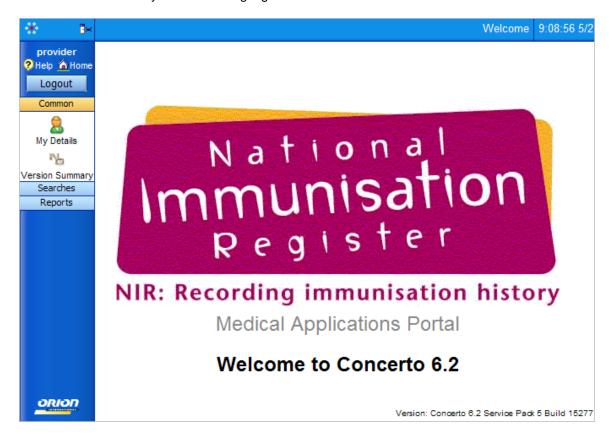
Your password should be at least six characters long, include UPPER and lower case letters, and should have a mixture of letters, numbers and special characters such as the exclamation and question marks. It should be easy for you to remember and difficult for others to guess, and should not be the same as any other password you have.

Your NIR password expires automatically every three months, and will have to be re-entered. You will not be able to specify a password you have used previously.



Standard Screen Layout

The first screen seen by users following login is the NIR Welcome Screen:

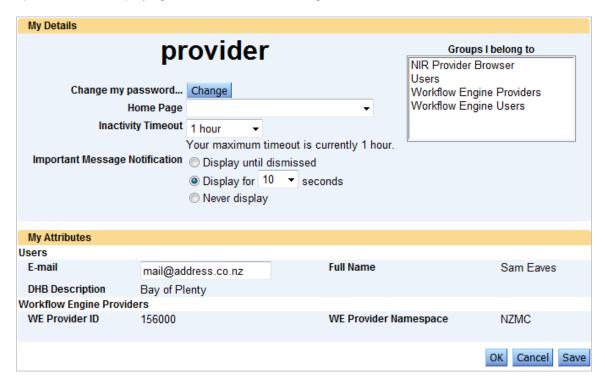


Component	Description
Context Bar	The Context Bar shows the name of the <i>Welcome</i> page following login in. Once you have selected an individual's record, the Context Bar displays his or her name, NHI Number and Date of Birth, along with icons to easily switch to other NIR screens
System Date and Time	Displays the current date and time
Menu Bar	Located on the left of the screen and containing links to all NIR features
Autohide ∰	Located at the top of the Menu Bar. Toggles the display of the Menu Panel . When hidden, more screen space is available to view an individual's details
Username	The currently logged in user's Username
Help 😨	Displays a Help screen with information relating to the screen you are currently viewing
Home 🔷	Displays the user's Home Page , which is the first one seen following a successful login
Logout	Closes the NIR application and returns you to the login screen



My Details

The **Common** menu is available to all NIR users and includes the **My Details** icon . Clicking this icon opens a screen displaying the current user's ID along with other NIR-related details.



My Details Screen - Provider User

My Details Panel

The My Details panel includes the following options and details:

- 1. Change my password... allows the user to change his or her password
- 2. Home Page allows the user to select the page they wish to see first following login
- 3. **Inactivity Timeout** allows the user to specify a time period within which, if they do not use their computer, they will be logged out of NIR
- 4. Important Message Notification not used in this version of the NIR application

The **Groups** to which the user belongs are listed on the right of this panel. A user's group memberships determines which NIR features he or she will have access to.



My Attributes Panel

The My Attributes panel is divided into two sections:

- 1. Users
 - E-mail the user's e-mail address
 - Full Name the user's full name
 - DHB Description the name of the DHB with which the user is associated
- 2. Workflow Engine Providers
 - WE Provider ID the user's professional identifier number
 - WE Provider Namespace the name of the authority that issued the user's professional identifier

Version Summary

The **Common** menu also includes the **Version Summary** icon . Clicking this icon displays the current NIR version and service pack numbers; information which may be of use if you are reporting a problem to the MOH Help Desk.



NIR Version Summary Screen



Individual Search

The **Individual Search** screen allows you to search for an individual or group of individuals matching the search criteria you specify. Click the **Individual Search** icon in the **Searches** menu to display this screen, shown in *Individual Search Screen*:



Individual Search Screen



Provider browser users can only search for individuals associated with their clinic; as a result the DHB field will be read-only. The records of individuals associated with other clinics or DHBs can be viewed following a Status Query search.

Individual Search Criteria

The **Individual Search** criteria are described in the following table:

Criteria	Description
NHI	The National Health Index number - unique to every patient. If entered, no other criteria need be specified
Name	The individual's first and last name must be specified using the format 'firstname familyname' or 'familyname, firstname'. This information can be partial; e.g. searching for 'Harr' will return individuals named 'Harry' and 'Harrison'. Name information is not case-sensitive. A wildcard can be used in a name; e.g. 'smart, %well' will return all individuals with the familyname 'Smart' and whose first name ends with the string 'well'
Programme	The search returns individuals registered on the selected programme
DHB	A read-only view of the DHB with which the DHB administrator is associated
Date of Birth	The individual's date of birth, in <i>dd/mm/yyyy</i> format. Either enter the date manually or use the Calendar icon . If entering manually, the Invalid icon ochanges to Valid when the date is recognised

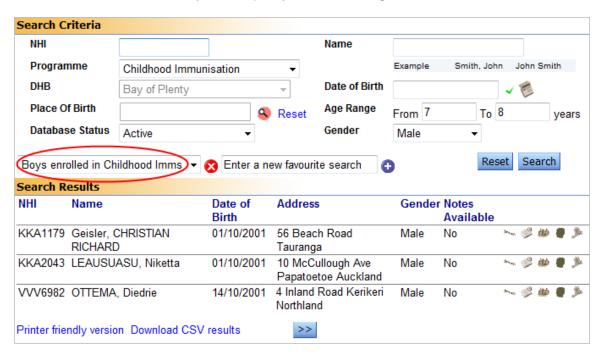


Place of Birth	Click the Search icon ^{Search} to locate the individual's place of birth and associated domicile code. If a Date of Birth is specified, the Age Range will be ignored
Age Range	The range (in years) within which the individual's age lies. Enter the lowest possible age in the From: field followed by the highest possible age in the To: field
Database Status	The individual's Status in NIR. The default status is Return all statuses with other options: Active, Inactive, Deceased, Opt-off, Overseas, Provisional Opt-off and Deceased Unconfirmed
Gender	The gender of the individual. The possible values are Male, Female, Indeterminate and Unknown

Individual Search Criteria

Favourite Searches

A **Favourite Search** is a search that contains frequently used criteria. They are saved using an appropriate name and can be recalled at any time to quickly list the matching individuals.



Favourite Searches

Selecting a previously created Favourite Search from the drop-down list of saved searches immediately lists the matching individuals. Add a new favourite search, or remove an existing one, by clicking the corresponding **Add** or **Delete** icons.



Individual Search Results

Click the **Search** button to return a list of individuals whose details match the criteria you have specified. These are listed in the **Search Results** panel.

Search R	esults									
NHI	Name	Date of Birth	Address	Gender	Notes Available					
AAB3548	DAVIS, Donna Marie	01/01/2008	107 Beach Road Tauranga	Male	No	Ser _{ing}	9	繳	•	,Jk
AAB3599	EDEN, Betty	01/01/2007	107 Beach Road Tauranga	Male	No	Snyag.	9	100		, lle
AAB3815	JENNA, Margaret	01/01/2008	107 Beach Road Tauranga	Male	No	3n _{Fags}	9	繳	•	,Jk
KKA0016	MAINE, Susan Joy	21/02/1995	56 Beach Road Tauranga	Male	No	Service.	9	繳	•	,Jk
SPP2528	NEUFEL, Gerta	04/12/1972	10 Beach Road Matua Tauranga	Male	No	Shrap	9	itti	•	, De
Printer frie	ndly version Download	CSV results								

Up to ten names can be displayed following a search. If more are available, navigation icons are available at the bottom of the screen to allow navigation to the next (or previous) block of results. If no results are returned, a message will be displayed to this effect, and you should widen your criteria before repeating the search.

Search results are displayed in columns. Click a column title to sort the list by that column; click a second time to reverse the sort. The information contained in each of the columns is described in the following table:

Column	Description
NHI	The individual's NHI number
Name	The individual's name (last name appears first)
Date of Birth	The individual's date of birth, in dd/mm/yyyy format
Address	The individual's current address
Gender	The individual's gender
Notes Available	If Yes, one or more notes have been added to the individual's record by an NIR administrator. Providers are not able to view a note's contents
NIR Icons	Icons providing direct access to the corresponding NIR screen. Refer to NIR Screens for details

Search Unsuccessful

If a search using wider criteria still returns the *No Results Found* message, or fails to list the individual's record you seek, run a Status Query Search to extend your search to the NHI Database.



b. NIR Screens

Individual Details

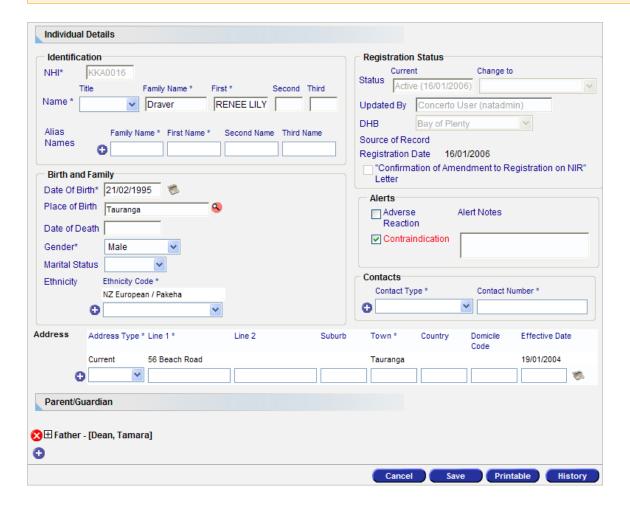
An individual's **Individual Details** screen lists his or her identification, birth and family, registration status, alerts, contacts, address and parent/guardian details. This screen is opened by selecting the **Individual**

Details icon , either in the list of names returned by a search or in the Context Bar once the individual's record has been selected.

Fields marked on the Individual Details screen with an asterisk (*) are required; amendments to the individual's record cannot be saved if one or more required fields are blank.



Providers will only be able to open details for individuals they have been aligned with, either as a nominated or associated provider. If a provider is not aligned to the selected individual and still wishes to view the record, it may be accessed following a Status Query search.



Individual Details Screen



Identification

The **Identification** panel contains the individual's National Health Index (NHI) identifier, along with their primary and alias names.

Field	Description
NHI	The individual's unique National Health Index number, in read-only format
Name	The individual's Title, Family Name and First, Second and Third Names
Alias Names	Other names by which the individual is known; e.g. a maiden name or alternative first name(s)

Individual Identification Details

To add an alias, enter the details in the Alias Names fields and click the Add icon 🖜

Editing or Deleting Alias Details

Right click the row corresponding with the alias details you wish to amend or remove. From the resulting context menu, select:

• Edit - to open the existing alias details in a new window, from where they may be amended



Editing an Alias

• Delete - to remove the selected alias details from the individual's record



Birth and Family

The **Birth and Family** panel lists the individual's birth, gender and ethnicity details.

Field	Description
Date of Birth	The individual's date of birth in dd/mm/yyyy format
Place of Birth	Records the Maternity Facility where a child was born (including home birth). This field is typically populated by maternity download messages that register most individuals on the NIR. The individual's place of birth cannot be entered directly; click the Search icon to locate the required information
Date of Death	The individual's date of death in <i>dd/mm/yyyy</i> format (only specified when the individual's death is known for certain). This action changes the individual's Status to Deceased and cancels all scheduled tasks
Gender	The individual's gender
Marital Status	The individual's marital status
Ethnicity	The individual's ethnicity. Multiple ethnicities may be entered, with the first indicated ethnicity considered to be the primary

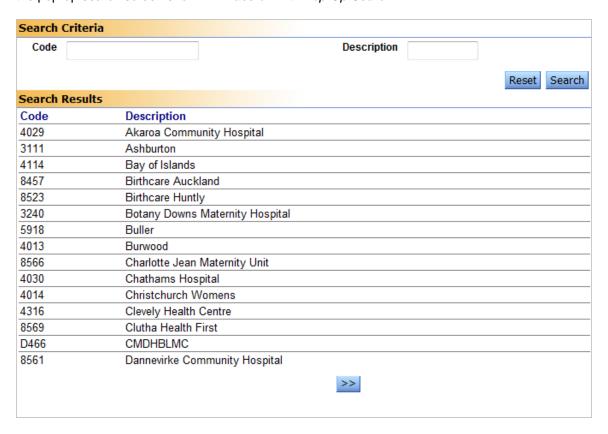
Place of Birth

The Place of Birth field is used to record the **Maternity Facility** where the child was born (including home birth). This field is primarily populated by maternity download messages that register most individuals on the system.





The field can be populated or updated by searching for the facility using the **Search** icon **S**, which opens the pop-up search screen shown in *Place of Birth Pop-Up Search*:



Enter appropriate criteria or scroll through the list until the required maternity facility is displayed. Select by clicking anywhere on its corresponding row; this closes the pop-up search and imports the chosen facility into the Individual Details screen.



Registration Status

The default **Status** for individuals is Active, which means that **Task Update** messages will be generated and sent whenever an individual's immunisation task becomes due.

Field	Description
Status	The individual's current status in the NIR, which will typically be Active. Read-only
Change to	The Status options with which an individual's record can be associated. Read-only for all users except NIR administrators
Updated By	The name of the process or individual who last updated this record. This information is automatically added at the time the record was updated
DHB	The DHB the individual is associated with, based on their entered address. Read-only
Source of Record	Only populated for records migrated from Kidslink, and identifies the DHB to which they initially 'belonged'. Read-only
Registration Date	The date the individual was first registered with NIR, in read-only format
Letter	When an individual's record is updated, the administrator (only) can select this checkbox to instruct NIR to generate a Confirmation of Amendment to Registration on NIR letter for the individual or his or her parent/guardian to confirm the changes

Registration Status Details

Alerts

The **Alerts** panel contains checkboxes which are automatically selected, and their labels displayed in **red** whenever an **Adverse Reaction** or **Contraindication** is recorded by the provider and verified by CARM (Center for Adverse Reaction Monitoring) for the individual receiving an immunisation.

Alert Notes can be added by the user to further describe the nature of the alert.

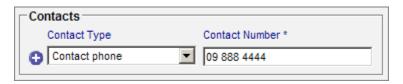


Alert Details



Contacts

The **Contacts** panel lists the different ways in which the individual, or his or her parents/guardians, can be contacted. New contact details are added by selecting a **Contact Type** from the drop-down list, followed by entering matching information into the **Contact Number** field. Click the **Add** icon to complete the process.



Contact Details

Editing or Deleting Contact Details

Right click the row corresponding with the contact details you wish to amend or remove. From the resulting context menu, select:

- · Edit opens the existing contact details in a new window, from where they may be amended
- Delete removes the selected contact details from the individual's record

Addresses

An individual must have a Current address, although other address types (Business, Mailing or Permanent) can also be specified. When entering or editing an address, be sure to specify its **Effective**Date - the date from which the change applies.

Editing or Deleting Address Details

Click the row corresponding with the address details you wish to amend or remove. From the resulting context menu, select:

• Edit - to open the existing address details in a new window, from where they may be amended



Address Details

• Delete - to remove the selected address details from the individual's record



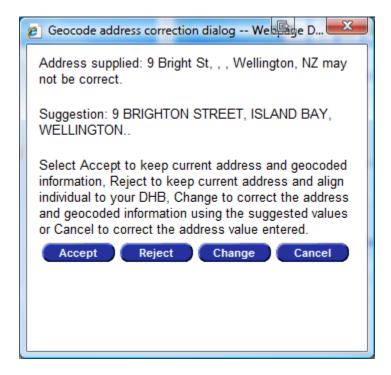
Address Geo-Coding

The current address is linked to a Geo-Coding system that determines the DHB that the individual is resident in. This sets the DHB value at the top of the **Individual Details** screen and also populates the X and Y co-ordinates, which can be viewed through the **Individual History** screen. The DHB value automatically assigns the record to the correct DHB administrator for record maintenance and support.

Because of geo-coding restrictions, all addresses must match actual, physical locations. To prevent errors, do not include abbreviations; e.g. use 'street' rather than 'st'. If an unrecognised address is specified in, e.g. a new suburb, notify the individual's DHB administrator. He or she will in turn notify the geo-coding company to request an update to their software.

Correcting an Address

When an unrecognised address is entered, a dialog is displayed with the following options presented to the user:



Geocode Address Correction Dialog

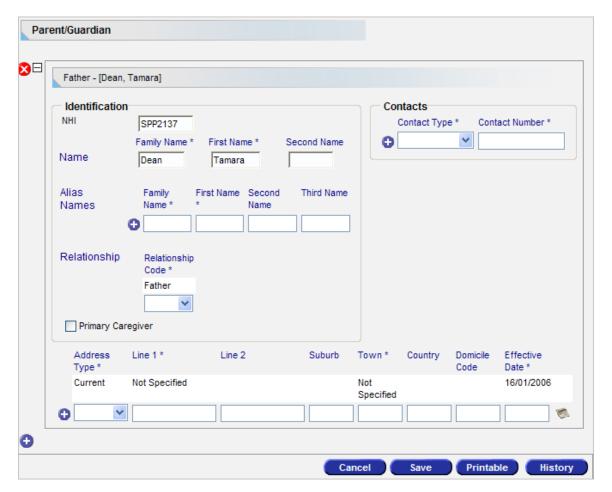
- Accept retains the address as entered. The address will be geo-coded using the suggestion on the Geocode Address Correction dialog. The individual's associated DHB will be changed to match the DHB in which the suggested address is located
- **Reject** retains the address as entered. The individual's associated DHB will be changed to match the current user's DHB
- Change replaces the entered address with the one suggested on the Geocode Address Correction
 dialog. The individual's associated DHB will be changed to match the DHB in which the suggested
 address is located
- Cancel closes the dialog so that the entered address can be manually edited



Parent/Guardian

All individuals registered on the NIR up to the age of 16 must have associated parent/guardian details. New parent/guardian details can be entered by clicking the **Add** icon to the **Parent/Guardian** panel, or details that no longer apply can be removed by clicking the **Delete** icon.

By default, existing parent/guardian details are hidden. Expand the panel to display these details by clicking the **Maximise** icon alongside the caregiver's name; his or her details can then be amended using the same techniques as described in the **Individual Details** panels.



Parent/Guardian Details



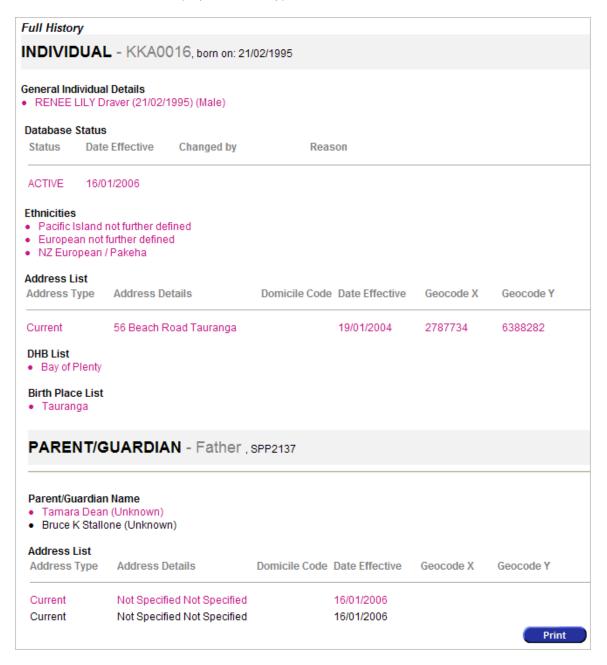
The NHI field for a parent/guardian is not required on NIR. This field is also not validated so it is important that if a parent/guardian's NHI is specified, it is entered accurately.

Multiple parent/guardian details can be entered; click the **Add** icon • as many times as required - but note that only one can be identified as the primary caregiver.



History

An individual's **History** screen records all changes that have been made to their details as recorded on the NIR. Historical details are displayed in black type; current details are colored.



Individual History Screen



The History screen is accessed by clicking the **History** button at either the top or bottom of the **Individual Details** screen. The following fields are included in an individual's History, provided they contain data:

Field	Description
Individual	The NHI number and date of birth of the selected individual
General Individual Details	Name(s), Date of Birth and Gender updates
Alias Name List	Alias updates
Database Status	Changes in the individual's programme participation status, along with any reasons given
Contact List	Contact updates
Ethnicities	Ethnicity updates
Address List	Changes to the individual's address details, including their domicile and geo-coding details
DHB List	DHB alignment history
Birth Place List	Place of birth history. This value should be static, but the user is able to update if a wrong place of birth is assigned to the individual
Parent/Guardian	The individual's caregiver and caregiver identification details, along with a Primary Caregiver notification
Parent/Guardian Name	The individual's caregiver name change history
Address List	The individual's caregiver address change history

Individual History Details

Updating History

The **History** screen is read-only and can only be updated by changes saved on the **Individual Details** screen.

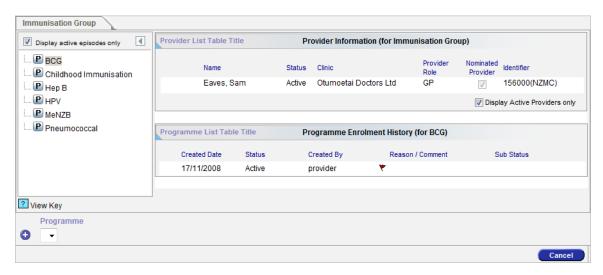
Hovering the mouse pointer over an historical item displays a tooltip identifying when the corresponding information was changed, along with the name of the user who made the change.



Medical Details

The **Medical Details** screen displays a list of the programme groups and programmes the individual is registered on along with their status history in each one. The screen is organised into grouped tabs, each of which lists the programmes associated with that group. In the example shown in *Medical Details Screen*, the **Immunisation** group lists the immunisation programmes the individual is associated with, along with his or her status in each one.

Open an individual's Medical Details screen by clicking the **Medical Details** icon either in the list of names returned by a search or in the context bar once an individual's record has been selected. A typical example is shown in *Medical Details Screen*:



Medical Details Screen

Further tabs can include:

- Administrator Letters Group listing the letters not associated with a particular programme (such
 as a confirmation letter generated whenever an individual's demographic details change) that have
 been, or are to be, generated for the individual
- Administrator Programme Group used by the Outreach programme to record contact attempts for those individuals who have proved hard to reach

<Pre><Pre>rogramme> Group Panels

An individual's cprogramme group Medical Details screen is divided into three panels:

- 1. **Programme List** the programmes the individual is or has been registered on
- 2. **Provider Information** the providers who are responsible for completing the tasks associated with the individual's enrolled programmes
- 3. **Programme Enrolment History** the changes to the individual's enrolment history in a selected programme



Programme List

The Programme List panel lists the programmes the individual is, or has been, registered on. Programmes are grouped under a descriptive name which appears as a tab label at the top of the screen. This implementation of NIR includes the Immunisation programme group only, with the following associated programmes:

- 1. BCG
- Childhood Immunisation
- 3. Hep B
- 4. HPV (funded for females only)
- 5. MeNZB
- 6. Pneumococcal

Viewing the Programme List panel can be toggled by clicking the **Hide Tree** icon **1**. When this panel is hidden, more screen space becomes available for viewing Provider and Enrolment History data.

Display Active Episodes Only

If the Display Active Episodes Only checkbox at the top of the Programme List is selected, only those programmes whose status is not **Deleted** will be listed.

Associating a Programme with an Individual

If you wish to enrol an individual in a programme from the Immunisation programme group, scroll to the bottom of the screen and select it from the **Programme** drop-down list. Click the **Add** icon 👽 to add the programme to the list.



When you enrol an individual in the Pneumococcal programme, a Schedule Initialisation task will be created in the Task List panel of the Full Task List screen. Processing this task, triggers the generation of the PCV tasks.

Refer to Processing a Task in the Full Task List section for details on how to process a task.

If an individual is enrolled by mistake onto a programme, that programme cannot be removed from their record. The solution is to change the individual's enrolment status in the programme to withdrawn.

View Key

Each programme appearing in the Programme List has an associated icon that identifies the type of programme it is. A Key describing each icon option is available by clicking the View Key link at the bottom of the screen; an example is shown in View Programme Key:



This implementation of NIR includes the **Programme** option only.



Provider Information

The **Provider Information** panel lists all providers associated with an individual and who are responsible for completing the tasks associated with any programmes that he or she is enrolled in. The title of this panel identifies the currently selected Programme Group; this implementation of NIR includes the **Immunisation** programme group only.

Provider information appearing on this panel is organised into columns:

Field	Description
Name	The provider's Family and First Name(s)
Status	Active providers are always displayed. Clearing the Display Active Providers only checkbox will result in all providers who have had a previous association with the individual being listed, along with their current status
Clinic	The Clinic name with which the provider is associated
Provider Role	The nature of the provider's association with the individual. Typical values are GP, Lead Maternity Caregiver and Well Child Provider
Nominated Provider	The provider primarily responsible for maintaining the individual's association with the programme and who will receive Task Update messages when a task is processed by another provider. There can only be one nominated provider per Programme Group
Identifier	The identifier assigned to the provider, which typically is their NZNC or NZMC number

Provider Details

A provider is associated to an individual's record in three ways:

- 1. Through the Maternity Download (which can also set the Nominated flag)
- 2. Through the completion of an immunisation task
- 3. Manually associated by an administrator

Only administrators are permitted to modify the **Nominated Provider** flag, the provider's **Role** in regard to the individual and to add or delete providers from the list. Providers who are not the nominated provider are known as Associated Providers.



Programme Enrolment History

Selecting a programme from the individual's **Programme List** displays a list of details relating to their enrolment status in that programme. This information is read-only; only DHB or National NIR administrators are able to change the enrolment status of an individual in their enrolled programmes

An individual's Enrolment History is organised into columns:

Column	Description
Created Date	The date the individual was registered on the programme. If an individual's enrolment status has changed, the date on which this occurred will appear in this column
Status	The current and historical enrolment status of the individual in the selected programme. The individual's current status in this programme is listed first
Created By	The User ID of the person who changed the individual's status
Reason / Comment	The text of the reason or comment recorded at the time of the status update. An individual registered with Outreach, e.g. will display the comment 'With Outreach'
SubStatus	Further information relating to the individual's Status in the selected programme

Programme Enrolment History

Programme Status Options

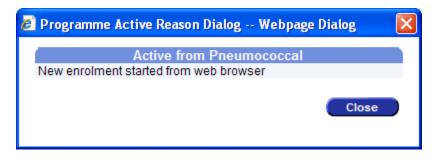
The status options that an individual's involvement with a programme's can have are:

- Active specified when the individual is participating in all programme activities
- Inactive automatically specified when an individual's registration status on the Individual Details screen is changed to Deceased Unconfirmed, Deceased, Provisional Opt-off or Opt-Off
- **Deleted** typically specified to correct a programme enrolment mistake. A status change to Deleted can only be performed if the associated programme does not include any completed tasks
- Not Eligible specified when an immunisation has been given concurrently with a MeNZB
 vaccination and the individual does not fit within the birth cohort. The child must be enrolled in the
 Immunisation programme in order to record what has been given, but he or she is not then eligible for
 further follow up in that programme
- On Hold specified when a child temporarily ceases their involvement with the programme. No update reminders will be generated. The status automatically reverts to Active if a task update message is received after the effective date, except for when it is On-hold with Outreach, where any incoming update message will result in a status change to Active. A child's status in all programmes is automatically changed to On Hold if their registration status is changed to Overseas
- Withdrawn specified when an individual (or their parent/guardian) ceases further involvement with the programme. A reason must be provided whenever Withdrawn is selected, and further information may be provided as free text



Reason/Comment

Some programme enrolment history screens may have a **Flag** icon ** displayed in the **Reason / Comment** column; this indicates that an associated message is present. Click the icon to view the message; an example is shown in *Programme Enrolment History Message*:



Programme Enrolment History Message



Full Task List

An individual's **Full Task List** lists all completed, current, overdue and future tasks in the programmes in which he or she is enrolled and Active. A 'task' in this context refers to a single or combined immunisation, or a checkup with a Well Child GP or nurse.

Rules

An individual's tasks are automatically created at the time of their enrollment by the action of rules which take into account both the New Zealand Immunisation Schedule and the individual's age. The following examples illustrate the action of these rules:

- 1. when the first shot is given to an individual enrolled in the Childhood Immunisation programme, the rules will determine the dates when follow-up shots will become due
- 2. if an individual receives his or her 5 month Well Child check, all earlier uncompleted checks will be automatically removed from their schedule
- if an individual is under the age of six months and is thought to be at-risk for Meningitis B, they will be scheduled to receive four MeNZB immunisation shots. If they are over this age, three shots are scheduled

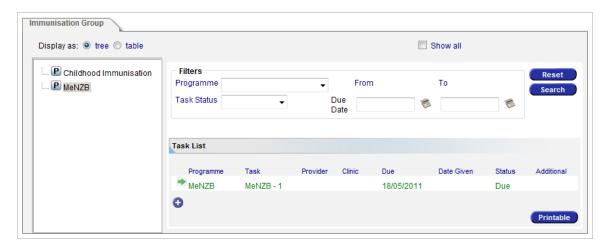
Opening the Full Task List

Open an individual's Full Task List by clicking the **Full Task List** icon either in the list of names returned by a search or in the Context Bar once an individual's record has been selected.

The Full Task List screen can be displayed in either **Tree** or **Table** view.

Full Task List - Tree View

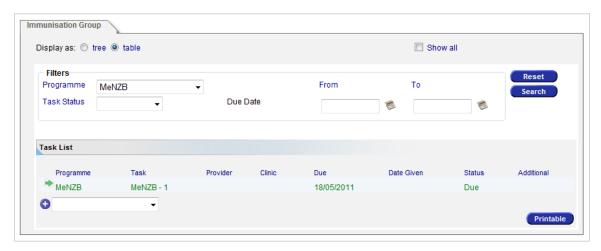
In **Tree View**, the individual's enrolled and Active programmes are listed on the left of the screen, with the filter panel and task list on the right. A user wishing to view the tasks associated with a particular programme must click its name in the tree.





Full Task List - Table View

In **Table View**, the tasks associated with an individual's enrolled and Active programmes are listed on screen, below the filter panel. A user wishing to view the tasks associated with a particular programme must select it from the **Programme** drop-down list in the filter panel, then click the **Search** button.



A user is able to view a task's details or enter its processing data from either task list view; the steps are the same.

Filtering the Full Task List

Filter criteria can be applied to the Full Task List in both Tree and Table view to limit the number of listed tasks. All filter options are initially blank.

- Programme the programme whose tasks you wish to display
- Task Status the status; i.e. Completed, Declined or Overdue, of the tasks you wish to list
- **Due Date** the earliest and/or latest due date for tasks which are to be listed. Enter the date manually using the format: dd/mm/yyyy or by clicking the **Calendar** icon

Click the **Search** button to refresh the individual's full task list with the specified criteria. Clear all criteria by clicking the **Reset** button.

Show All

Select the **Show all** checkbox at the top of the Filter panel to list tasks whose processing status has been deleted. Such tasks will be displayed in grey text, with an associated **Flag** icon which, if clicked, will identify the user who deleted the task's processing details along with the reason given at the time.

Deleting a task resets its processing status to Due on its originally scheduled date. This action is used to correct the situation where a task has been processed in error.



Viewing the Task List

Processed tasks are sorted in the Full Task List by the **Date Given** column, with the earliest tasks to be processed listed first. Due, Overdue and Future tasks are listed by **Due Date**, with the earliest due date listed first.

Information in the full task list is displayed in columns, some of which will be blank depending on the task's Status:

Column	Description
Programme	The name of the programme with which the task is associated
Task	The name of the task
Provider	The name of the provider who processed the task
Clinic	The name of the clinic where the task's processing was completed
Due	The date at which the task is or was due
Date Given	The date on which the task was processed
Status	The task's current status
Additional	Additional information relating to the task's processing; e.g. the reason given at the time a task was declined. A Flag icon may be present alongside any additional comments; click to open a screen displaying the comment text or other details relating to the task's processing

Task Colour Codes

Colour coding is used to identify the status of listed tasks:

- Black processed tasks
- Green tasks that are currently due
- Red tasks that are currently overdue. Overdue tasks have been due for longer than a trigger period
 typically 4 weeks
- Blue tasks that will become due at some future date
- Grey (only available when the Show all checkbox has been selected) tasks whose processing
 details have been deleted



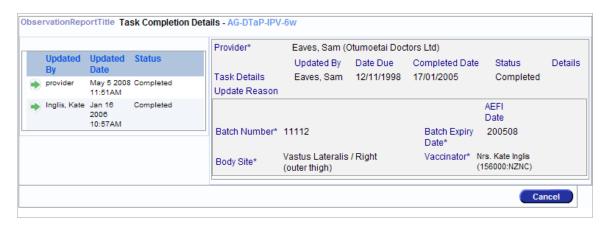
Viewing Task Details

The following icons are present on the Full Task List and are associated with tasks that have been processed:

igotimes - delete the task's processing status and revert it to <code>Due</code>

- view the details recorded at the time the task was processed

A selected task's details screen is shown in Viewing Task Completion Details:



If the task selected for viewing has previously been updated, the names of the users who performed the update are listed in the rightmost panel. Click the **Select** icon alongside the name of a such a user to view the details he or she entered.

Printing the Full Task List

Click the **Printable** button to open the full task list in a new window, formatted as it will appear on paper. Use your browser's standard printing options to set the printer and number of copies to be printed.

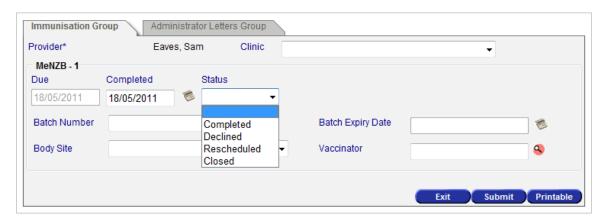


Processing a Task

The **Task Processing** screen is similar to that shown in Editing Task Details, but with all fields initially blank. If you are a provider who is associated with two or more clinics, as well as entering the required processing details, you will also have to specify the clinic in which the contact with the individual took place. This is done by selecting from the **Clinic** drop-down list at the top of the screen, prior to clicking the **Submit** button when all other details are entered.

Processing a Completed Task

The Details screen for a completed Immunisation task is shown in the following screenshot:



When Completed is selected, the **Details** drop-down list is displayed, as shown in the following screenshot:



- 1. Leave the **Details** drop-down list blank, UNLESS the vaccination has been given overseas, in which case you need to select **Given Overseas** from the drop-down list.
- Add further details before clicking the Submit button to complete the processing. If Given
 Overseas was selected from the Details drop-down list, the additional fields are not mandatory, as
 the information may not be available.



Processing a Completed Immunisation Task - Alternative Given

Some tasks, such as those in the Childhood Immunisation programme, involve multiple vaccines given together. There may be instances when an individual, or his/her guardian, wishes to accept some of the antigen components of the vaccine and decline others. In such a case, enter a **Completed** date as normal and specify the task **Status** as Completed. In the **Details** drop-down list, select Alternative Given. This action opens a dialog, listing all the possible antigen components. The antigens which have been given or declined are individually identified through this dialog.

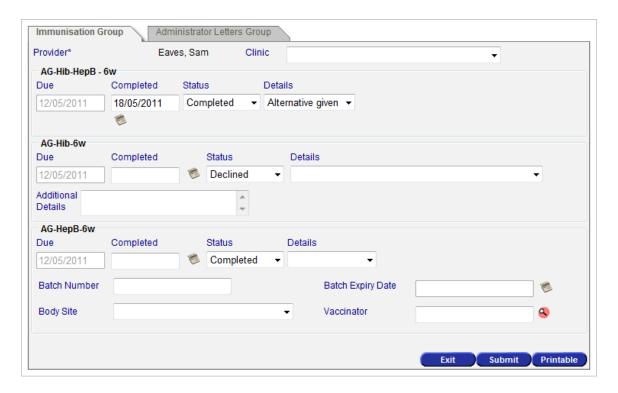
The steps for processing a Completed Immunisation - Alternative Given task are:

- 1. Open the individual's Full Task List.
- 2. Click the **Select** icon corresponding with the scheduled task e.g. **AG-Hib-HepB-6w**.
- 3. Select an outcome of Completed with the details: Alternative Given.
- 4. In the dialog that appears, select a status for the components that were actually given to the individual, and a status for those that were declined. NIR will check that all antigen components have been accounted for.





5. Click the **OK** button to return to the **Task Completion** screen. Separate tasks will have been created for all components which were given, and those that were declined. Process these as normal and click the **Submit** button to complete the processing.



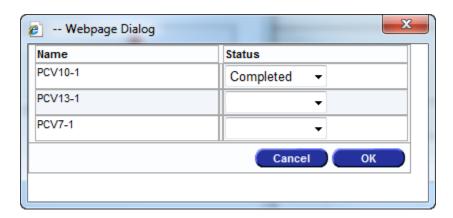


Processing a Completed PCV Task - Alternative Given

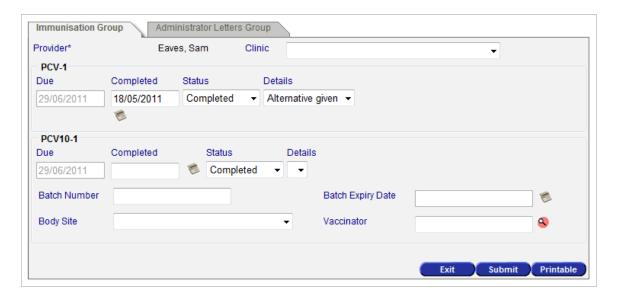
If you administered a Pneumococcal vaccine, for example, **PCV-1**, enter a **Completed** date as normal and select **Alternative given** from the **Details** drop-down list. This action opens a dialog, listing the PCV7, PCV10 or PCV13 vaccines as selectable alternatives.

The steps for processing a **Completed PCV - Alternative Given** task are:

- 1. Open the individual's Full Task List.
- 2. Click the Select icon corresponding with the scheduled PCV task, for example, PCV-1.
- 3. Select a status of Completed with the details: Alternative given.
- 4. In the dialog that appears, select a status of Completed for the PCV vaccine that was actually given to the individual, for example:



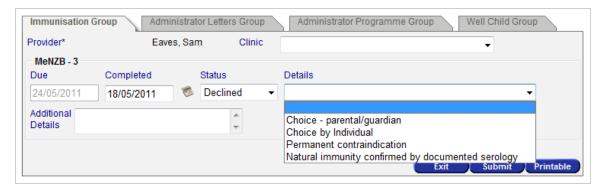
5. Click the **OK** button to return to the **Task Completion** screen. A separate task will have been created for the alternative PCV given. Process these as normal and click the **Submit** button to complete the processing.





Processing a Declined Task

When an immunisation task is declined, the user must select from the standard list of reasons why the task was declined then, optionally, add further details before clicking the **Submit** button to complete the processing.



Processing a Rescheduled Task

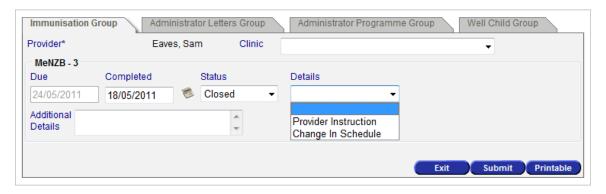
When an immunisation task is rescheduled, the user must select one of the standard reasons why the task was rescheduled before clicking the **Submit** button.





Processing a Closed Task

When an immunisation task is closed, the user must select from the standard list of reasons why the task is to be closed then, optionally, add further details before clicking the **Submit** button.

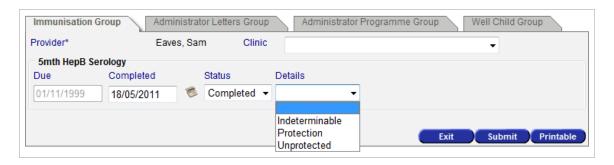


Processing a Hep B / Serology Task

Hepatitis B serologic test results must be processed.

The steps for processing a Hep B / Serology test task are:

- 1. Open the individual's Full Task List.
- 2. Click the **Select** icon corresponding with the Hep B Serology task, for example, **5mth HepB Serology**. Please note that an **8mth HepB Serology** test task is also available.
- 3. Enter a **Completed** date and specify the **Status**. When Completed is selected, the following options are displayed in the **Details** drop-down list:

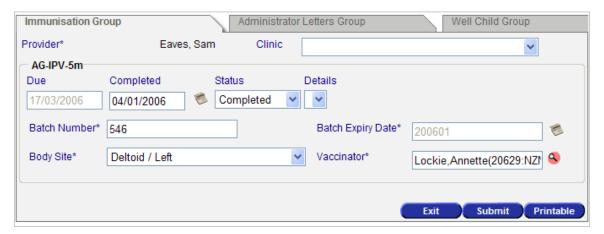


- 4. Select the relevant option from the **Details** drop-down list. If Unprotected is selected, the **Task List** will be populated with a **HepB high risk booster or extra dose** task, which can be processed.
- 5. Click the **Submit** button to complete the processing.



Editing Task Details

The **Select** icon is available on the individual's full task list to update the details of a previously processed task. Clicking this icon opens a screen similar to *Editing Task Details*, enter or select the new information and click the **Submit** button to update the task's details.



Concurrency

When a MeNZB immunisation is given to an individual on the same day as an immunisation from any other programme, the system will flag those tasks on the Full Task List with the **Concurrency** icon .

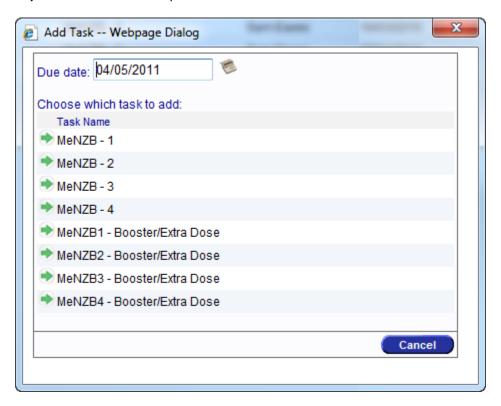
The presence of this icon is a visual reminder that a MeNZB shot was given concurrently with another immunisation, and that a careful watch should be taken for adverse interactions.



Manually Adding a Task

Extra or non-scheduled tasks can be added to an individual's programme from the Full Task List, in both Tree or Table view. Scroll to the bottom of the screen and click the **Add** icon to display a list of tasks appropriate to the current or selected programme; the following screenshot shows the tasks that may be added to the MeNZB programme.

Adjust the **Due Date** as required and click the task's **Select** icon ** to add it to the individual's task list.





Manually Adding a Child Immunisation Task

When a task is added to the childhood immunisation programme, the task list is usually accompanied by an **Indicator** which identifies the reason for administering the vaccine. E.g. the indicator '6W' shows where the associated vaccine falls on the NZ Immunisation Schedule. A full list of indicators is given below:

Indicator Value	Meaning	Indicator Value	Meaning
1	Over 65 years (Influenza)	6	Booster or extra dose
2	Under 16 years, eligible condition (Influenza)	7	Post partum
3	Eligible condition (Influenza)	8	Low birth weight
4	Sexual or household contact	9	HepB carrier mother
5	Primary course	10	At risk for TB
6W	Six weeks	3M, 5M, 15M	Three, five and fifteen months
4Y, 11Y, 65Y	Four, eleven and sixty-five years		

Task Indicators



AEFI Alerts

When an individual has a significant reaction following a vaccination, the provider who identifies the AEFI (*Adverse Event Following Immunisation*) during task processing notifies the Centre for Adverse Reactions Monitoring (CARM). Once the data sent by the provider has been analysed, the DHB administrator is informed of the outcome. He or she will then update the individual's record.

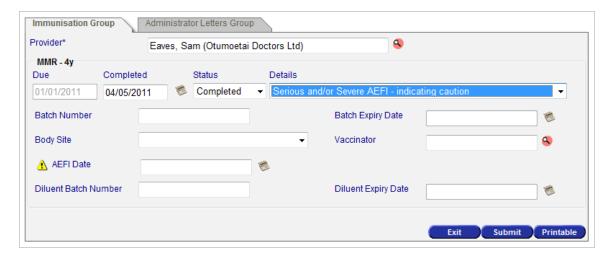
Tasks with an AEFI-related outcome are identified by the presence of the AEFI symbol on the individual's Full Task List. It will be associated with one of the three outcome codes:

- AEFIOT Other AEFI or concern
- AEFISA Severe AEFI with anaphylaxis
- **AEFISO** Severe AEFI (other)

Recording an AEFI

An Adverse Effect Following Immunisation (AEFI) would not typically be recorded at the time of immunisation. When an AEFI has been confirmed by CARM to the DHB administrator, he or she will then need to locate the affected individual's record and, from their Full Task List, edit the completed task to include an AEFI.

When this action is taken, an AEFI Date field is displayed and must be completed.



When a task is updated with AEFI details, the **Adverse Reaction** checkbox on the Individual Details screen will be selected and displayed in red.



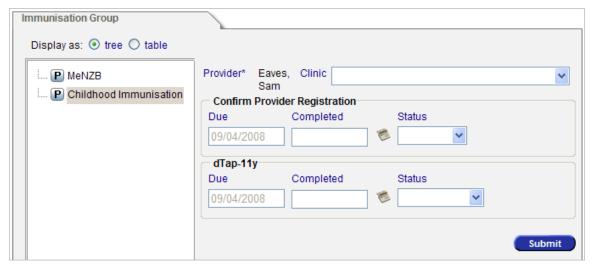
Current Task List

An individual's **Current Task List** only lists the due and overdue tasks in the programmes in which he or she is currently Active.

Open an individual's Current Task List by clicking the **Current Task List** icon either in the list of names returned by a search or in the Context Bar once an individual's record has been selected. The Current Task List can be displayed in either **Tree** or **Table** view:

Current Task List - Tree View

In **Tree View**, the individual's enrolled and Active programmes are listed on the left of the screen, with the task list on the right. A user wishing to view the due or overdue tasks associated with a particular programme must click its name in the tree.

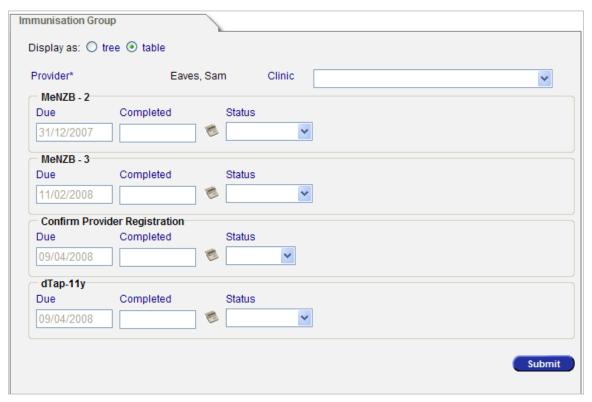


Current Task List Screen - Tree View



Current Task List - Table View

In **Table View**, due and overdue tasks associated with an individual's enrolled and Active programmes are listed on screen.



Current Task List - Table View

In either view, your name as the individual's nominated provider is displayed at the top of the screen. If you are associated with two or more clinics, you will need to select the clinic within which the contact with the individual was made.

Processing a Task from the Current Task List

Processing a task from the Current Task List in either Tree or Table view is the same as from an individual's Full Task List.



Activity Summary

An individual's **Activity Summary** lists their processed tasks, including immunisations (whether given or declined), generated letters and Outreach Services outcomes.



Activity Summary - Immunisation Group Tab

Activity Summary Filter Options

Filter options control which task summaries are included in the display.

Field	Description
Activities From	The date of the earliest task, in <i>dd/mm/yyyy</i> format. Enter a date manually or click the Calendar icon
То	The date of the most recent task, in <i>dd/mm/yyyy</i> format. Enter a date manually or click the Calendar icon
Group	This filter is not used by NIR
Summary/page	Select the number of tasks to be included in the summary. The default is 4 but this can be increased to 6. Once a value has been selected, click the Search button to refresh the screen
Order By	Select whether the tasks are listed in ascending or descending date order

Activity Summary Filter Options

Click the **Reset** button to clear all filter settings.



Remember that the **Search** button must be clicked to refresh the screen whenever new filter criteria are applied.



Viewing the Activity Summary

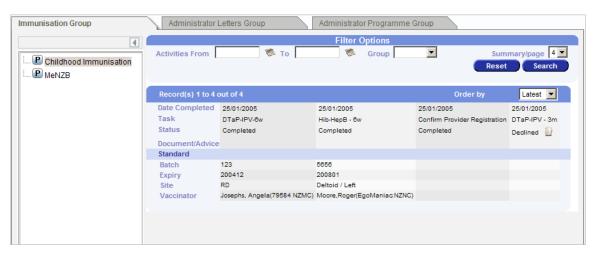
The Activity Summary screen includes up to three tabs, depending on which of an individual's tasks have, or have not, been processed:

- <Programme> Group lists the individual's processed tasks in the <Programme> programme; the screen shown in Activity Summary Immunisation Group Tab includes the Immunisation programme group. If the individual is associated with other programme groups, they will be displayed as additional tabs at the top of the screen
- Administrator Letters Group lists all letters generated as part of the individual's involvement in all programmes
- Administrator Programme Group summarises the individual's involvement with Outreach Services

Immunisation Group

The **Immunisation Group** tab lists the details of the individual's processed tasks, grouped by programme. If there are additional details associated with a task, such as the reason why it may have been declined, a

Document icon will be present. Clicking this icon will display the additional details text in a new window.

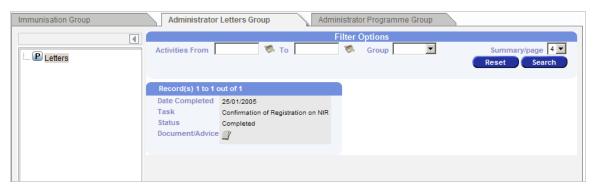


Activity Summary - Immunisation Group Tab



Administrator Letters Group

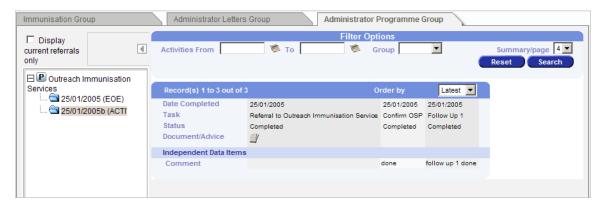
The **Administrator Letters** tab lists the documents that have been generated by NIR and sent to the individual or his/her guardian. The contents of the generated document can be viewed by clicking the associated **Document** icon .



Activity Summary - Administrator Letters Group Tab

Administrator Programme Group

The **Administrator Programme** tab lists the individual's contacts with the **Outreach Services** programme. Such contact usually occurs when the individual has missed several task appointments and has proved hard to contact by normal means. In such a case, an Outreach provider can locate the individual and give him/her their overdue immunisations in their own home or wherever they are found.



Activity Summary - Administrator Programme Group Tab

Click the **Display current referrals only** checkbox in the top, left corner to list the current Outreach referral only.

Comments entered at the time of each Outreach contact can be viewed, and any documents generated at the time, can be viewed (and printed) by clicking the associated **Document** icon .



c. Status Query Search

Status Query

Status Query Search is used to locate an individual's immunisation record and to view a summary of their processed, due and future tasks. The difference between a **Status Query** and an **Individual** search is:

- Status Query Search returns the record of any individual enrolled in any NIR programme, regardless of the DHB in which they reside
- Individual Search returns the record of only those individuals who are associated with one or more of the same clinics that the logged in provider is associated with

Status Query Criteria

Access Status Query Search by clicking the **Status Query Search** icon ^{total} in the **Searches** menu.



Status Query Search Criteria

Status Query search criteria are described in the following table:

Field	Description
NHI	The individual's NHI number. If an NHI is specified, all other information will be ignored. The system checks the validity of all NHI numbers before carrying out a search; if the number is not valid a warning will be displayed and the search will not be performed. NHI numbers are case-sensitive
Name	The individual's first and last name must be specified using the format 'firstname familyname' or 'familyname, firstname'. This information can be partial; e.g. searching for 'Harr' will return individuals named 'Harry' and 'Harrison'. Name information is not case-sensitive and must be entered in conjunction with Age and Gender data
Wildcard	If selected (which is the default), a wildcard can be used in a name; e.g. 'smart, %well' will return all individuals with the familyname 'Smart' and whose first name ends with the string 'well'. At least two characters must be specified, including the wildcard, when entering familyname or firstname search criteria
SoundEx	If selected, full name information must be provided. However, the system will return results which 'sound like' the entered criteria; e.g. a search specifying 'Philips' will return both 'Philips', 'Phillips' and 'Filips'. Wildcard searches only operate for the NHI database, not the NIR



Age Range	The upper and lower limits (in years) within which the individual's age lies. Please make sure the To field is greater than 10.
Gender	The individual's gender or sex

Status Query Search Successful

When an individual's record is returned by a Status Query search, the provider's first task is to check the individual's details to ensure that the correct record has been located. This can be done by checking the individual's Status Query Report; a typical example is shown in *Status Query Report*.



Status Query Report

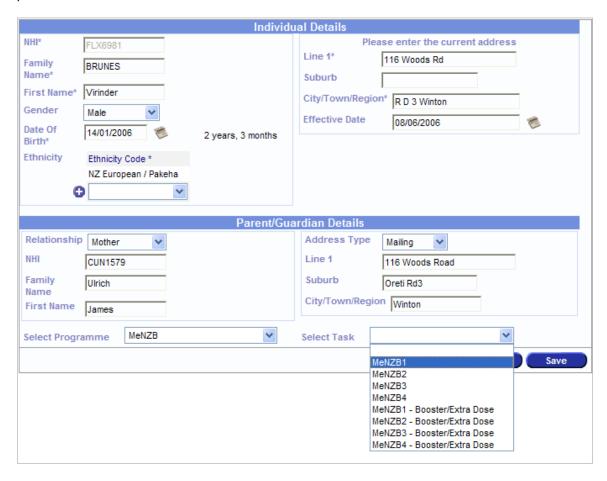


Printing the Report

Click the **Print** button to open a standard Print screen, from which the printer and number of copies can be specified before printing the report.

Recording a Task

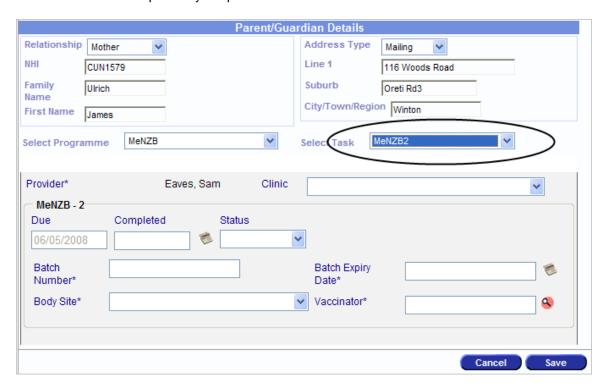
Typically a provider will be carrying out a Status Query search because he or she wishes to locate the record for an individual they have not seen before. This is so that the provider can then process an immunisation task for the individual. This is achieved by clicking the **Record Task** button at the bottom of the screen, an action which displays the individual's personal and Parent/Guardian details. This allows the provider to confirm that the correct record has been located.



Recording a Task



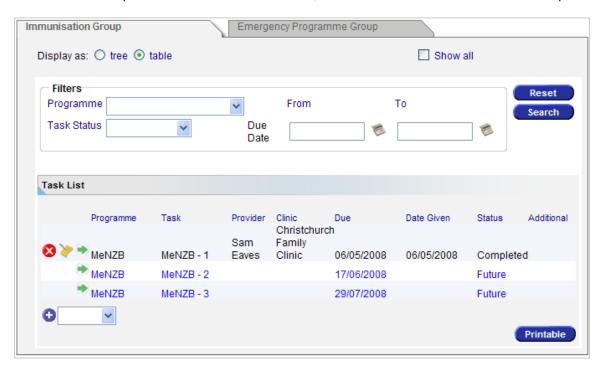
To record a task, select the programme with which it is associated from the drop-down list at the bottom of the screen, followed by the task itself. This action expands the screen to include the selected task's details which can then be completed by the provider.



Entering Task Details



Once all details have been recorded and the provider's clinic has been identified, click the **Save** button to save all data and open the individual's Full Task List, from where other tasks can be viewed or processed.



Full Task List

Status Query Search Unsuccessful

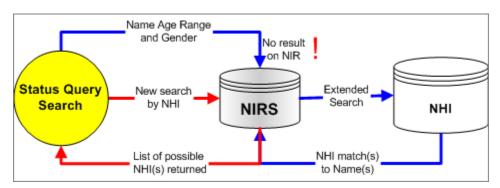
If a Status Query search is unsuccessful, an extended search can be run on the NHI (National Health Index) database; refer to Extended Status Query Search for details.



Extended Status Query Search

The Status Query Search initially looks for records on the NIR database. When this is unsuccessful, an extended search is made of the NHI database at the Ministry of Health; this search may take longer but is very likely to return a result. If a search is still unsuccessful, repeat the search with different criteria.

This process is shown diagrammatically in Extended Status Query Search:



Extended Status Query Search



No NIR Record Found

When an extended status query search returns the record of an individual whose record is present on the NHI but not on NIR, a warning similar to that shown in *Record Not Found on NIR* will be displayed.



Record Not Found on NIR

If an individual has details on NHI, but not NIR, the status query will display his or her identification details but no immunisation information. The purpose of the above message is to remind the user that the source of the information they are viewing is the NHI, not NIR.

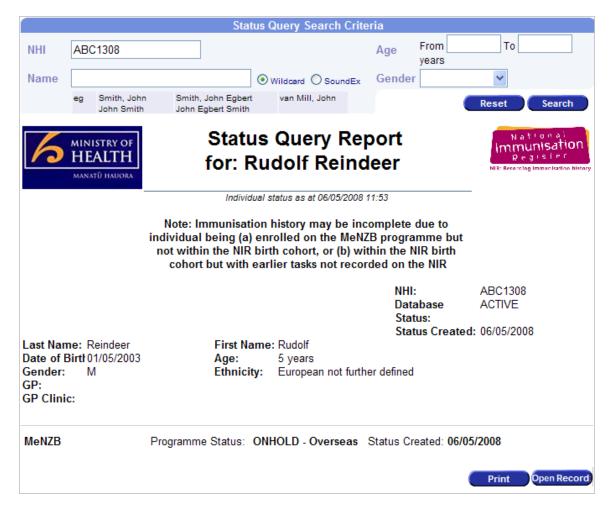
Open Record

When a status query search returns a record from NHI, an **Open Record** button is available at the bottom of the screen. Clicking this button opens the individual's Individual Details, from where his or her contact and parent/guardian details can be viewed. Administrators will be able to register the individual on NIR and to enrol them on one or more programmes from this screen.



Reason for Status Change

If an individual's status has changed in one or more of the programmes he or she has enrolled in, the reason provided at the time the change was made will be displayed at the bottom of the Status Query screen, as shown in *Status Query Showing Reason for Status Change*:



Status Query Showing Reason for Status Change



d. NIR Reports

The purpose of the NIR Reports is to provide access to the information collected as immunisation tasks are processed. This information can be used to identify areas where further action is required, e.g.

- increasing the level of public information in areas where immunisation rates are low
- locating individuals who need to be re-immunised following a problem with a vaccine
- identifying individuals who have missed one or more of their scheduled vaccinations

A common feature of all reports is that criteria must be specified before generating the report. If this is not done, the report generation process could take a significant period of time and prevent other tasks from being completed. This is especially important for the Vaccination Volumes and Vaccine List reports.

Overdue Tasks Report

The **Overdue Tasks** report lists the current provider's individuals who have one or more overdue tasks in any NIR programme.



Overdue Tasks Report Criteria

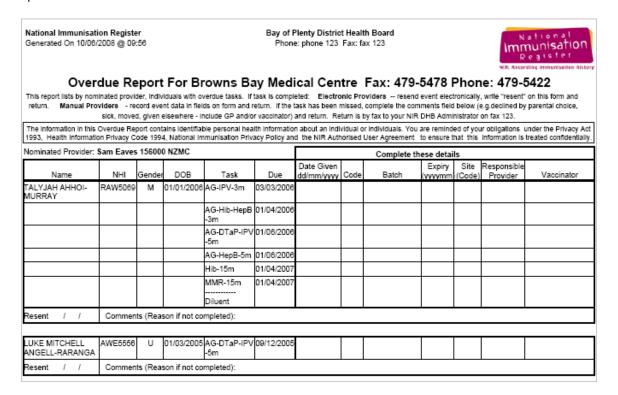
The clinics listed in the drop-down list include only the ones with which the current provider is associated. Select a clinic and click the **Add** icon to add the clinic to the list included in the report. This can be repeated for as many clinics as you want included; individuals with overdue tasks are grouped by clinic on separate pages in the final report. Click the **Clear** button to clear the list of clinics.

The report can be further filtered by Programme Group, the minimum number of days the task is overdue and/or a range for the individual's date of birth. Click the **Generate** button to generate the report.



Viewing the Report

The report is opened in Adobe® Reader® in a new window, from where it may be printed or saved to a specified location.



Vaccination by Antigen Report

The **Vaccination by Antigen** report lists the antigens given to individuals of a specified age, in a specified clinic and/or by a specified provider. The individual's ages can be specified in two ways:

- Age range select from the drop-down list of options and click the Add icon

 Repeat to specify multiple age ranges
- Born After/Before specify the two dates between which individuals must be born in order to be included on the report

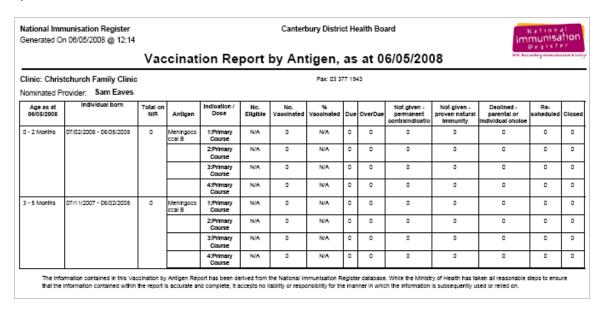


This report may take several minutes to generate. Be sure that the filter criteria are not too wide before clicking the **Generate** button.



Viewing the Report

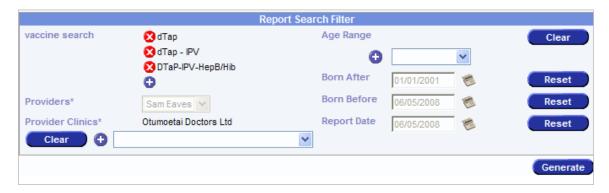
The report is opened in Adobe® Reader® in a new window, from where it may be printed or saved to a specified location.



Vaccination by Vaccine Report

The **Vaccination by Vaccine** report lists all vaccines given to individuals of a specified age, in a specified clinic and/or by a specified provider. The individual's ages can be specified in two ways:

- Age Range select from the drop-down list of options and click the Add icon ①. Repeat to specify multiple age ranges
- Born After/Before specify the two dates between which individuals must have been born in order to be included on the report

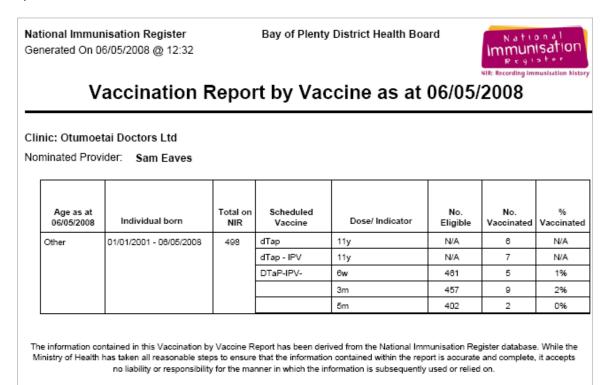


This report may take several minutes to generate. Be sure that the filter criteria are not too wide before clicking the **Generate** button.



Viewing the Report

The report is opened in Adobe® Reader® in a new window, from where it may be printed or saved to a specified location.



Vaccination Coverage Report

The **Vaccination Coverage** report shows the percentage of individuals, by nominated provider, who have received all due vaccinations (by antigen). The age of the individuals to be included in the report can be specified in two ways:

- Age range select from the drop-down list of options and click the Add icon . Repeat to specify
 multiple age ranges
- Born After/Before specify the two dates between which individuals must have been born in order to be included on the report

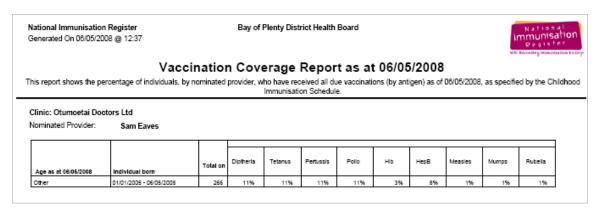




Click the **Generate** button to create the report using the specified filter conditions.

Viewing the Report

The report is opened in Adobe® Reader® in a new window, from where it may be printed or saved to a specified location.



Vaccination Coverage Report