

# **Comprehensive Primary Community and Rural Role Descriptions Practice Pharmacist**

## Practice Pharmacist (including pharmacist prescriber scope)

<b>Title</b>	<b>Practice Pharmacist (including pharmacist prescriber scope)</b>		
<b>Reports to</b>	Comprehensive Primary Care Team Lead		
<b>Location</b>			
<b>Direct Reports</b>		<b>Total FTE (Full Time Equivalent)</b>	
<b>Date</b>			
<b>Job band (indicative)</b>			

The Health System in Aotearoa is entering a period of transformation as we implement the Pae Ora/Healthy Futures vision of a reformed system where people live longer in good health, have improved quality of life, and there is health equity between all groups.

Building a healthcare system that works collectively and cohesively around a shared set of values and a culture, enables everyone to bring their best to work and feel proud when they go home to their whānau, friends and community. The reforms are expected to achieve six system shifts. These are:

1. The health system will reinforce Te Tiriti principles and obligations to actively protect and enable Māori interests and aspirations to secure equitable outcomes for Māori, and take bold actions to address discrimination, bias, and systemic racism throughout the system.
2. Enable Māori to exercise their authority over Māori health in accordance with Māori philosophies, values, and Māori development. Enable and support whānau voice in the design and delivery of service that are culturally safe and produce equitable outcomes
3. All people will be able to access a comprehensive range of support in their local communities to help them stay well
4. Everyone will have equal access to high quality emergency and specialist care when they need it
5. Digital services will provide more people the care they need in their homes and communities
6. Health and care workers will be valued and well-trained for the future health system

## Te Mauri o Rongo – The New Zealand Health Charter

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Te Mauri o Rongo is currently being finalised – this section provides an overview of anticipated content. To guide the culture, values, and behaviour expected of the health sector, Health New Te Mauri o Rongo provides common values, principles, and behaviours through four Pou, to guide health entities and their workers, enabling a cultural transformation of the health sector. Te Mauri o Rongo fundamentally upholds a key system shift of the New Zealand health reforms to reinforce and embrace Te Tiriti and our obligations to it.

The pou are a platform and a foundation to empower a culture transformation, every person is guided to align themselves to the pou and enact the values and behaviours that the pou represent. Employers and employees are expected to uphold Te Mauri o Rongo in their work and environments as part of our commitment to achieving Pae Ora (healthy futures) for all.

It is fundamental that the four Pou of Te Mauri o Rongo are upheld by the health entities and their workforce.

<b>Wairuatanga</b>	The ability to work with heart	<i>“When we come to work, we are able and supported by others to be our whole selves. When we return home, we are fulfilled.”</i>
<b>Rangatiratanga</b>	Ensuring that the health system has leaders at all levels who are here to serve	<i>“As organisations we support our people to lead. We will know our people; we will grow those around us and be accountable with them in contributing to Pae Ora for all”</i>
<b>Whanaungatanga</b>	We are a team, and together a team of teams	<i>“Regardless of our role, we work together for a common purpose. We look out for each other and keep each other safe. Together we are whānaunga, we are the workforce - kaimahi hauora”</i>
<b>Te Korowai Manaaki</b>	Seeks to embrace and protect the workforce	<i>“The wearer of the cloak has responsibility to act/embody those values and behaviours”</i>

## About the role

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The primary purpose of this role is to provide care across the comprehensive primary and community team for people and whānau at greatest risk of poor health outcomes and to actively support hospital avoidance.

The practice pharmacist, irrespective of their employer will work as an integral part of the Comprehensive Primary and Community Team (CPCT), interdisciplinary team (IDT). The practice pharmacist is a key member of the IDT and will be actively involved in interdisciplinary (IDT) structure and functions including meetings and using the systems and processes that support IDT functioning and outcomes.

This role, within a Locality, will require working within the primary and community health services provider network, to establish priorities and processes based on the focus areas and priority populations. Priorities will differ, based on the needs of the population within the Locality and available services.

The practice pharmacist provides care directly to people and their whānau, in addition to population-level and practice-facing activities that support the comprehensive primary and community interdisciplinary care team to provide accessible, equitable, and optimal use and management of medication treatments.

Core activities include:

- Medicines management and optimisation to improve medicines-related health outcomes through optimising medicines use (medicines optimisation/management review)
- Clinical evaluation and management of medication use with respect to:
  - potential or experienced risk of medication-related harms e.g., adverse effects/reactions, medication interactions, high-risk medications
  - continued appropriateness, effectiveness against best practice, clinical outcomes, and patient experience determining best course of action for ongoing management such as deprescribing, modification of dose or therapeutic agent
- Medication reconciliation
  - obtaining the most accurate list possible of patient medicines, allergies and adverse drug reactions and using this information within and across the continuum of care to ensure safe and effective medicine use
  - comparing this with the prescribed medicines and documented allergies and adverse drug reactions – with any discrepancies then documented and reconciled
- Advise and support whānau understanding and experience of medication treatment, how it can affect their health and wellbeing – including lifestyle, impacts on adherence, and issues that may occur with administering medications, including problematic polypharmacy
- Supporting management of long-term conditions through initiation and continuation of prescribed treatments within area of practice (Prescriber scope only).
- Improve awareness and management of medicines-related harms
- Improving management of high-risk medicines e.g., lithium, warfarin and in at-risk populations e.g., diabetes, dementia, and during transitions of care

Practice/System directed activities

- Provision of medicines information and advice, including individualised pharmacotherapy advice, Pharmac/health system changes advice and implementation, education sessions
- Medication utilisation evaluation, audit, and quality improvement to improve the delivery of best practice and care
- Development and management of standards, policies, and procedures with respect to medications and their safe, effective, and equitable access and use

Key Result Area	Expected Outcomes / Performance Indicators – Position Specific
Equity	<ul style="list-style-type: none"> <li>• Remain focused on the pursuit of Māori and Pacific health gain as well as achieving equitable health outcomes for Māori and Pacific people</li> <li>• Support Māori-led and Pacific-led responses, including tāngata whenua- and mana whenua-led care coordination to deliver mana motuhake and Māori self-determination</li> <li>• Co-create pro equity health planning and care for individuals, whānau and communities</li> </ul>

	<ul style="list-style-type: none"> <li>• Willingness to personally take a stand for equity and commitment to helping all people achieve equitable health outcomes</li> <li>• Demonstrate awareness of colonisation and power relationships</li> <li>• Demonstrate critical consciousness and on-going self-reflection and self-awareness in terms of the impact of their own culture on interactions and service delivery</li> <li>• Work in accordance with Pae Ora Māori model of hauora</li> </ul>
<b>Comprehensive Primary and Community Teams</b>	<ul style="list-style-type: none"> <li>• Work in accordance with Te Mauri o Rongo</li> <li>• Identify skill sharing opportunities and delegation to other roles, in particular non-regulated roles such as kaiāwhina.</li> <li>• Demonstrate commitment and understanding of simplifying and intensifying care based on risk profile and risk of health inequities.</li> <li>• Promote comprehensive primary and community care teams by being fully involved and an active participant in the care for those with the most complex health needs.</li> <li>• Utilise as available IT enablers for interdisciplinary team functioning, including record sharing, tasking, messaging, assessment, care plans and risk stratification tools.</li> <li>• Actively participate in CPCT interdisciplinary processes, including model of care development and cross-agency approaches.</li> </ul>
<b>Hospital avoidance/ supporting early discharge</b>	<ul style="list-style-type: none"> <li>• Prioritise hospital avoidance and early supported discharge activities</li> <li>• Work alongside and advocate for people and their whānau who are at highest risk of hospital admissions to support successful care in the community</li> <li>• Be responsive to acute needs</li> </ul>
<b>Supporting those at greatest risk of poor health outcomes</b>	<ul style="list-style-type: none"> <li>• Identify people and whānau at greatest risk of complex health issues, and assess and / or review health and wellbeing need in line with medication management</li> <li>• Assess or review health and wellbeing needs, including contributing to NASC (Needs Assessment Service Coordination) assessments</li> <li>• Pro-actively plan and co-ordinate care for such individuals and communities</li> </ul>
<b>Collaboration</b>	<ul style="list-style-type: none"> <li>• Support interdisciplinary team functioning and collaboration of the CPCT and other services by actively contributing to leading, nurturing, and supporting team development</li> <li>• Demonstrate commitment, urgency and be visibly open, clear, and innovative whilst building mutually beneficial partnerships with various stakeholders both internally and externally</li> <li>• Model good team player behaviour, working with colleagues to not allow silo thinking and behaviour at decision making level to get in the way of doing their best and collegially supporting others to do the same</li> </ul>
<b>Professional</b>	<ul style="list-style-type: none"> <li>• Accept responsibility for ensuring that care and conduct meet the standards of the professional, ethical, and relevant legislated requirements.</li> </ul>

		<ul style="list-style-type: none"> <li>• Understand the principles of the Te Tiriti o Waitangi and be respectful of people and whānau personal beliefs, values, and goals.</li> <li>• Read and adhere to the organisation’s vision, values, policies, and procedures while representing the organisation in a committed manner and projects a positive image.</li> <li>• Demonstrate understanding of the Code of Health and Disability Services Consumer Rights and Health Information Privacy Code</li> <li>• Undertake education and / or qualifications required for the service</li> <li>• Maintain confidentiality and appropriately escalate concerns</li> <li>• Ensure infection control and health and safety measures are understood and followed</li> <li>• Recognise and value the roles and skills of all members of the health care team in the delivery of care</li> <li>• Communicate effectively in an appropriate and professional manner with people and whānau, and members of the health care team that reflects the cultural needs of whānau.</li> <li>• Establish and maintain relationships with people and their whānau, other members of the interdisciplinary team and providers of services.</li> </ul>
<b>Innovation Improvement</b>	<b>&amp;</b>	<ul style="list-style-type: none"> <li>• Be open to new ideas and contribute to a culture where individuals at all levels bring their ideas on how to ‘do it better’ to the table</li> <li>• Model an agile approach –try new approaches, learn quickly, adapt fast</li> <li>• Develop and maintain appropriate external professional networks to support current knowledge of leading practice</li> </ul>
<b>Health &amp; safety</b>		<ul style="list-style-type: none"> <li>• Take all reasonable practical steps to eliminate and mitigate risks and hazards in the workplace that could cause harm, placing employee, contractor and others’ health, safety, and wellbeing centrally, alongside high-quality patient outcomes</li> </ul>
<b>Compliance Risk</b>	<b>and</b>	<ul style="list-style-type: none"> <li>• Model responsibility to ensure appropriate risk reporting, management and mitigation activities are in place</li> <li>• Ensure compliance with all relevant statutory, safety and regulatory requirements applicable to the Business Unit</li> <li>• Understand, and operate within, the financial &amp; operational delegations of the role</li> </ul>

**Matters which must be referred to the [insert title of reporting manager]**

- [insert matters which must be referred]

## Relationships

External	Internal
<p>Strong trusted relationships with whānau to support coordination across a broad range of services and providers including:</p> <ul style="list-style-type: none"><li>• People accessing services, their whānau and carers</li><li>• Māori and Pacific Providers and community services</li><li>• Community and hospital pharmacy teams</li><li>• Hospital Specialist Services</li><li>• Aged care and other residential and community care services and facilities</li><li>• NGOs, social service agencies and other government agencies</li><li>• Home Based Support Services</li></ul>	<ul style="list-style-type: none"><li>• Comprehensive Primary and Community Team members</li></ul>

## About you – to succeed in this role

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### You will have

#### Essential:

- Bachelor of Pharmacy (BPharm) or equivalent overseas qualification
- Qualified pharmacist with current APC without restrictions
- Pharmacists undertaking prescribing activities must be registered and have a current APC (without restrictions) in the Pharmacist Prescriber Scope of Practice.
- Holds, or is working towards, relevant postgraduate clinical pharmacy qualification (preference to Postgraduate Diploma level or equivalent)
- Demonstrate cultural competence and understanding of Te Tiriti o Waitangi in action
- Comprehensive understanding of the inequities in access and use of medicines in Aotearoa New Zealand and its causes
- Advanced written and verbal communication skills
- Excellent time management and organisational skills
- Excellent critical appraisal skills, being able to identify the best evidence-informed solutions to clinical and practice questions and issues

#### Desired:

- Minimum of two years recent experience in working within interdisciplinary clinical care teams – in primary or hospital settings

- Experience in leading and advising other health professionals or providers of care
- Pharmacist Prescriber Scope of Practice

**You will be able to**

**Essential:**

- Demonstrate an understanding of the significance of and obligations under Te Tiriti o Waitangi, including how to apply Te Tiriti principles in a meaningful way in your role
- Demonstrate an understanding of the intent of comprehensive primary and community teams and model appropriate practice
- Take care of own physical and mental wellbeing, and have the stamina needed to support complex health and social situations
- Maximise the quality and contributions of individuals and teams to achieve the organisation's vision, purpose, and goals
- Establish and maintain positive working relationships with people at all levels within the public and private sectors, related industry, and community interest groups
- Demonstrate a strong drive to deliver and take personal responsibility
- Demonstrate self-awareness of your impact on people and invest in your own leadership practice to continuously grow and improve
- Demonstrate the highest standards of personal, professional, and institutional behaviour through commitment, loyalty, and integrity
- Work in an evolving role and health system and be adaptable and flexible
- Proactively build trust and whanaungatanga with individuals and whānau so conversations and the sharing of information is effective for all, and enabling of self-determination and autonomy of people receiving care
- Undertake clinical procedures within scope of practice, and in accordance with the needs of the practice team. This may include (but is not limited to) administering immunisations and injections, point of care testing, peak flow / spirometry, blood pressure and pulse measurement.
- Lead and facilitate development and delivery of quality improvement activities, particularly with respect to the safe, quality, effective and equitable access, use, prescribing and outcomes of medication treatment.
- Develop and maintain relationships within the practice team, wider community and secondary care providers, external agencies, and NGOs
- Can effectively gather necessary clinical information and care needs through interviewing and assessment
- Can formulate a clinical judgement and course of action following a clinical encounter, that incorporates the needs and aspirations of individuals and whānau

- Can advocate for an individual's health through identifying health literacy and health needs, identifying problems or concerns and their potential solutions, provides support to the individual to enable them to self-manage and self-determine their health.

**Desired:**

- Demonstrate the ability to be independent – able to prioritise work effectively, develops one's own ways of doing things able to guide oneself with little or no supervision.
- Demonstrate the ability to manage changing and unpredictable workloads and be innovative and proactive

*This position description is intended as an insight to the main tasks and responsibilities required in the role and is not intended to be exhaustive. It may be subject to change, in consultation with the job holder.*