

# Community Pharmacy Minor Ailments Service

## What is the Minor Ailment Service (MAS)?

It is a service that is provided by community pharmacies to consult on a range of minor health conditions and supply funded medicines and treatment aids if clinically indicated. The initiative aims to improve access for people who are unable to access care or afford care for these minor ailments.

## What conditions are covered under MAS?

- Pain and fever
- Diarrhoea
- Dehydration
- Minor eye inflammation and infections
- Minor skin infections
- Eczema or dermatitis
- Scabies
- Headlice - nits, kutis, kutu bugs, utu or riha.

## When does MAS start?

The service will start from 12 June 2023 in participating pharmacies and runs until 30 September 2023.

## Who is eligible to receive the service?

- Children under 14 years of age
- Whānau members (any age) of a child under 14 years of age, with the same symptoms
- Community Service Card (CSC) holders
- Māori and Pacific people

## How do pharmacies claim for service delivery?

**Consultation fee:** This will be claimed via Te Whatu Ora's nominated claiming portal. The portal is where you document the consultation and claim for any Treatment Aid provided.

**Medicine cost and dispensing fee:** Any Approved Medicines will be dispensed to the named patient via the Pharmacy Management System. The medicine cost and dispensing fee will be reimbursed through the pharmacy's usual batch payments.

The Approved Medicine List, full MAS FAQ and other supporting information can be found here –

<https://www.tewhatauora.govt.nz/for-the-health-sector/community-pharmacy/community-pharmacy-minor-ailment-service/>