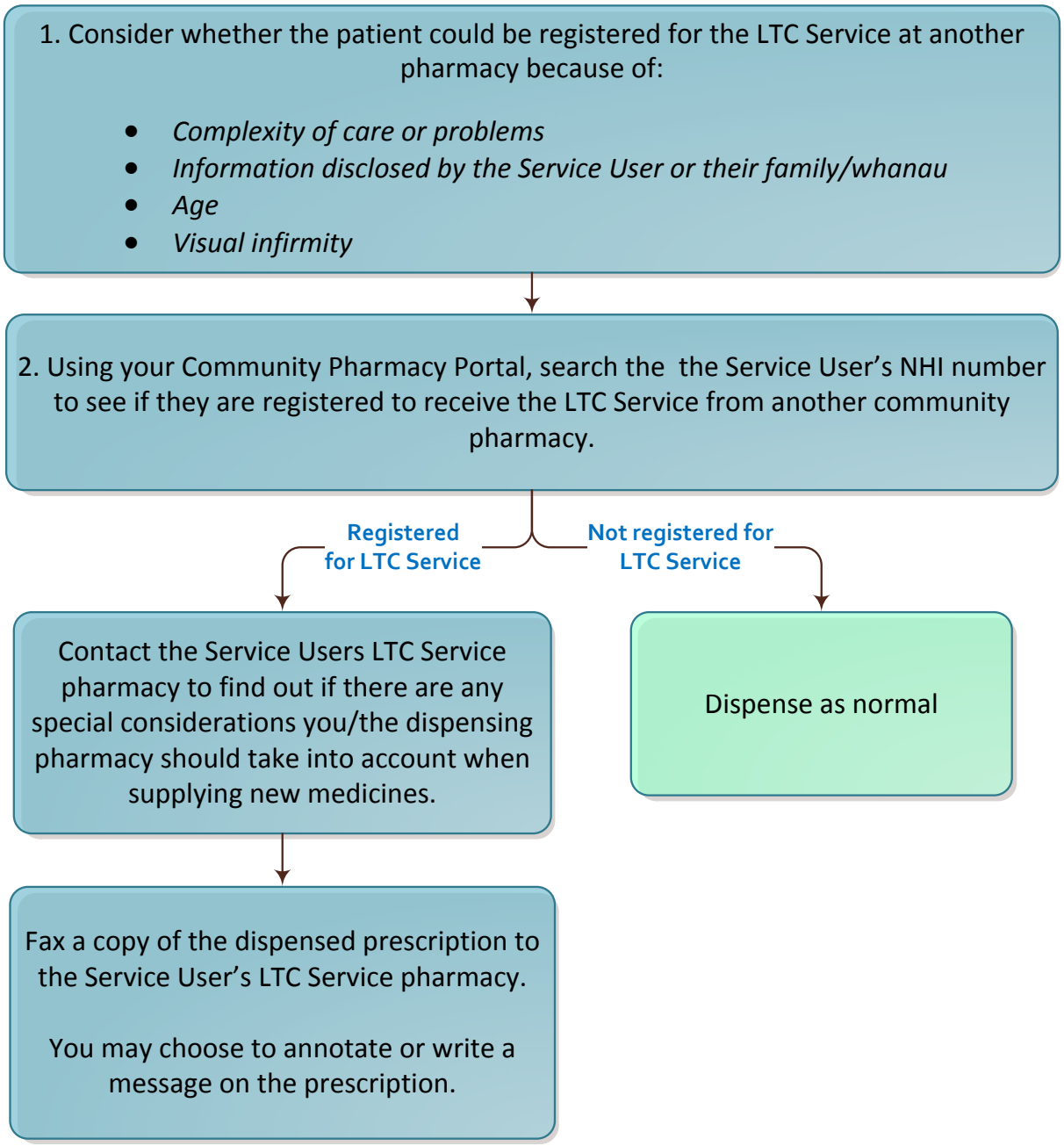VISITING LONG TERM CONDITIONS SERVICE USERS DIAGRAM