# RAT Catcher tool privacy statement

As part of carrying out a Supervised Rapid Antigen Test (RAT), we will be collecting some of your personal information in our RAT Catcher tool. Find out what we record, where it's kept, who can access it and more.

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**What we record in the RAT Catcher**

The following details will be recorded:

* your name, date of birth, and health number (National Health Index or NHI)
* mobile number (if applicable)
* your confirmation of consent to receiving COVID-19 information on that number
* details of your RAT result

**Providing your information**

By law, all health services are required to keep complete and accurate records. To receive a Supervised RAT from a Healthcare Provider, we need to collect your information and record it on the RAT Catcher, as it is the clinical record of your RAT result. This means there is no ability to opt out of your Supervised RAT result being recorded within RAT Catcher.

**After your information is collected**

The information collected as part of RAT Catcher may be used for providing intelligence on the spread and the size of the COVID-19 outbreak, alerting people to the support available to them and helping keep our critical services going by:

* informing you as to your COVID-19 status;
* informing your enrolled general practice team and general practitioner (where applicable) and
* ensuring accurate national reporting of COVID-19 results and informing decisions regarding New Zealand’s COVID-19 response.

Information may also be used for statistical analysis and research purpose in line with usual Ministry of Health processes and when permitted by the Privacy Act 2020 and Health Information Privacy Code 2020.

If we need to use the RAT Catcher information for other purposes, we will have this reviewed by the Chief Privacy Officer at the Ministry of Health and discuss it with the Office of the Privacy Commissioner to make sure your privacy interests are fully considered.

**Accessing and correcting your information**

You can request confirmation of your personal information, and your RAT result, as held in the RAT Catcher by making a request through the My COVID Record app. You will click “Get a copy of your RAT result’ and follow the required steps.

If you do not have a My COVID Record account or need to request the result of someone else (such as a 5–12-year-old), you can request a record by:

* Calling 0800 222 478 and pressing the relevant option or
* Emailing [information@health.govt.nz](mailto:information@health.govt.nz)

If you think that the details of your test results are incorrect, you can email [help@mycovidrecord.min.health.nz](mailto:help@mycovidrecord.min.health.nz) or call the Contact Centre on 0800 222 478.

If you wish to correct your contact information, please email [information@health.govt.nz](mailto:information@health.govt.nz)

**Who can access the information on the RAT Catcher**

Only those people with a role in managing the Supervised RAT and related administration can see, add or change the information held in the RAT Catcher. Access to the RAT Catcher is limited to those with logon access rights, and all access is recorded and can be audited.

These people may include those involved in administering the Supervised RAT (such as your doctor, pharmacist, hospital staff, community healthcare provider, administration staff and other health professionals who work with you). Everyone who access RAT Catcher is trained to keep the information safe.

**Storing your information**

The RAT Catcher is hosted on Amazon Web Services servers in Sydney, Australia. Access to the data remains limited to those with logon access rights, and all access is recorded and can be audited.

**How long your information is kept**

The information will be held in compliance with our standards. It will be kept for a minimum period of 10 years from the date of your last interaction with the RAT Catcher, and longer on your patient records if clinically determined to be appropriate.

**RAT Catcher Privacy Impact Assessment**

[Include link to the RAT Catcher PIA doc]

**Contact us**

If you have questions about your privacy, get in touch with:

Email: [privacy@health.govt.nz](mailto:privacy@health.govt.nz)