

What is RealMe verified?

RealMe verified means that your photo has been taken and your identity has been checked, so that we know you are who you say you are when you log into services using RealMe.

Why get your RealMe verified?

In Death Documents, you can use your RealMe verified identity to gain access to the NHI, where you will be able to look up a patient's NHI number and prepopulate their details onto forms you complete online. This is protected information, so we need to know it's really you accessing it – not someone pretending to be you.

You can also use your RealMe verified identity to prove who you are online with lots of New Zealand businesses and government departments.

Where to use RealMe

How to get your RealMe verified

There are two ways you can get your RealMe verified – online, or by visiting a participating photo store (e.g. a post shop).

Doing it online

Visiting a participating photo store





Doing it online

To apply for your verified identity online, you'll need:

- your RealMe login (username and password)
- your RealMe registered mobile phone (to receive either a text code or Google Authenticator)
- a device (e.g. phone, laptop) with a camera in it, to take your photo with.
- a NZ passport issued after 2004
 - If you don't have a NZ passport issued after 2004, you can still apply for your verified identity, but you'll need to <u>visit</u> <u>a participating photo store</u> to get your photo taken.

Once you have everything you need, follow these steps:

1. Go to the RealMe website (<u>www.realme.govt.nz</u>) and click on the red 'Get verified' button in the top right corner



2. Log in and enter the six digit security code from your device.



3. Click the blue 'verify your identity' button, and then agree to the terms and conditions and click continue.



4. From the four options, select the first option - 'I've got a New Zealand passport' – and click continue.

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Don't know which option to pick? Use o I've got a New Zealand passport. You'll need your passport numb passport must have been issued	ur wizard to find the easiest option for you. Her to complete this step. Your I since 1 January 2004.		
 I've become a New Zealand citizer I was born in New Zealand, but do None of the options work for me. 	n. n't have a passport.		
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5. Enter your names and passport number

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Passport number e.g. EB13384	7		
Given names			
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6. Follow the on-screen intructions to take your photo and complete the liveness check (a check to make sure you're a real live person)

More information about taking your own photo

7. Once you've completed the actions, your application will be uploaded and assessed. You'll see a confirmation page with a progress bar. Stay on the page until the task shows as complete.





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- 8. Once they've confirmed it's you, you'll see the "You're all done!" screen. Your verified identity application will be sent to the Department of Internal Affairs (DIA) for processing. You'll be sent an email once your application is approved.

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You're all done!

Your application has been uploaded. We'll now match it to your New Zealand passport photo, this will take up to five working days.







Visiting a participating photo store (e.g. a post shop)

To apply for your verified identity by visiting a participating photo store, you'll need:

- your RealMe login (username and password)
- your RealMe registered mobile phone (to receive either a text code or Google Authenticator)
- a NZ birth certificate **OR** a NZ citizenship certificate issued after 2004 **OR** your NZ immigration details

Once you have everything you need, follow these steps:

1. Go to the RealMe website (<u>www.realme.govt.nz</u>) and click on the red 'Get verified' button in the top right corner



2. Log in and enter the six digit security code from your device.



3. Click the blue 'verify your identity' button, and then agree to the terms and conditions and click continue.



 From the four options, select your application type – either "I've become a New Zealand citizen" or "I was born in New Zealand, but don't have a passport" or "None of the options work for me"

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- 5. After providing your identity information, submit your application.
- 6. Your application number will be presented on screen and sent to you in an email and text. The email will list any other documents you need to take with you to the photo store.
- 7. Take your application number (and if required, other documents for scanning) to a participating photo store within 14 days to get your **free** photo taken.

Find a participating photo store in your area

- 8. Your photo will be sent to Internal Affairs where your details are checked against official records.
- 9. You'll be contacted within five working days to confirm if your identity is verified.